



Same Day Flight Change (SDFC) NDC Portal

UPDATE: August 2026

IMPORTANT CONSIDERATIONS:

Same Day Flight Change (SDFC)

The new **Change of flight time on the same day - Same Day Flight Change (SDFC)** functionality is now available.

From now on, you will be able to access flight offers to make changes on the same day as the original flight departure.

This new capability was designed to provide greater flexibility and agility when addressing passengers' last-minute needs, while offering benefits based on their LATAM Pass category.

Important:

- The SDFC (Same Day Flight Change) option will be enabled **starting 24 hours before the flight.**
- **To enable this option, the order must NOT contain any additional ancillary.**
- **At this time, the available payment method is credit card.**
- The new CUV (Sales Receipt) format will not be available; only the legacy format will be available.
- After completing the process, the TKT will be revalidated. Therefore, it will not be possible to cancel it or perform a VOID.
- The SDFC process may be completed more than once, provided the required time before the flight is met and the change is for the same day.
- After completing this change, POS Sales processes such as regular changes, using a TKT as a form of payment, refunds, and split may be performed without restrictions.
- **NOT available for this type of change using a TKT as a form of payment.**
- **Available only on LA flights.**

Same Day Flight Change (SDFC) - Flow Start

1- There are two options to access the flow if the order meets the requirements mentioned above:

A: From “Order details”, where the message “You can change the flight departure time” will appear in the travel itinerary section.

B: From the home page, under “Quick actions”, select “Changes and reissues”. After entering the order, you can choose to change the departure time or make a regular voluntary change. To begin, click the message to start the change flow.

Order details

IATA 91507345	Order status Paid	Account Code	Order-creating agent xpndcagency+superagencia@gmail.com	Payment method Cash
Order number LA5446459TAUG	PNR PTOILL	Trip type One way	Issue date 21/08/26	Purchase channel Portal NDC

[Changes and reissues](#) | [Refunds](#) | [Cancel check-in](#) | [Send details](#) | [Download details](#)

Order information

- Trip itinerary
- Passenger details
- Fare conditions

Flight itinerary

You can change the departure time of the flight from Bogotá to Medellín

Bogotá - Medellín
22 de agosto (1 de 1)

Quick actions

- Changes and reissues
- Refunds

Choose what you want to change

Order number: LA5446459TAUG

- Change the flight departure time on the same day
- Change the flight date or itinerary

Same Day Flight Change (SDFC) -Offer Search and Quote

2- The flow starts by displaying the cost of the change, which may be (0) depending on the passenger's LATAM Pass category.

The second section displays the offers. Since this is only a time change, the fare must remain unchanged.

After selecting a flight option, the itinerary will be displayed with further details.

Change the flight departure time

Current return
Bogotá to Medellín
Saturday, August 22, 2026
08:20 BOG Duration 1 h 09:20 MDE

Direct 1 passenger
Total change amount **USD 15.30**
Details per passenger

Choose the new departure time

Outbound Direct
Saturday, August 22, 2026
04:05 BOG Duration 1 h 05:05 MDE

Outbound Direct
Saturday, August 22, 2026
05:15 BOG Duration 1 h 06:15 MDE

Flight itinerary

Bogotá to Medellín

Departure
El Dorado Int.
BOG 04:05
Duration 1 h
Arrival
Jose Maria Cordova
MDE 05:05
LA6030
320
Operated by
LATAM Airlines

Choose this option

Same Day Flight Change (SDFC) - Payment

3- After selecting the new time, the payment screen will appear. Currently, the only accepted payment method is credit card.

Change the flight departure time

New flight

 **Bogota** → **Medellin**

Saturday, August 22, 2026

04:05 BOG

02:20 BOG

Duration
1 h

05:05 MDE

05:20 MDE

Direct

1 passenger

Total change amount

USD 15.30

Available payment methods

☐ Credit card | UATP

Do you need to add tax information?

The entered information will be included in the purchase receipt, although it may take several minutes to appear.

☒ Add information

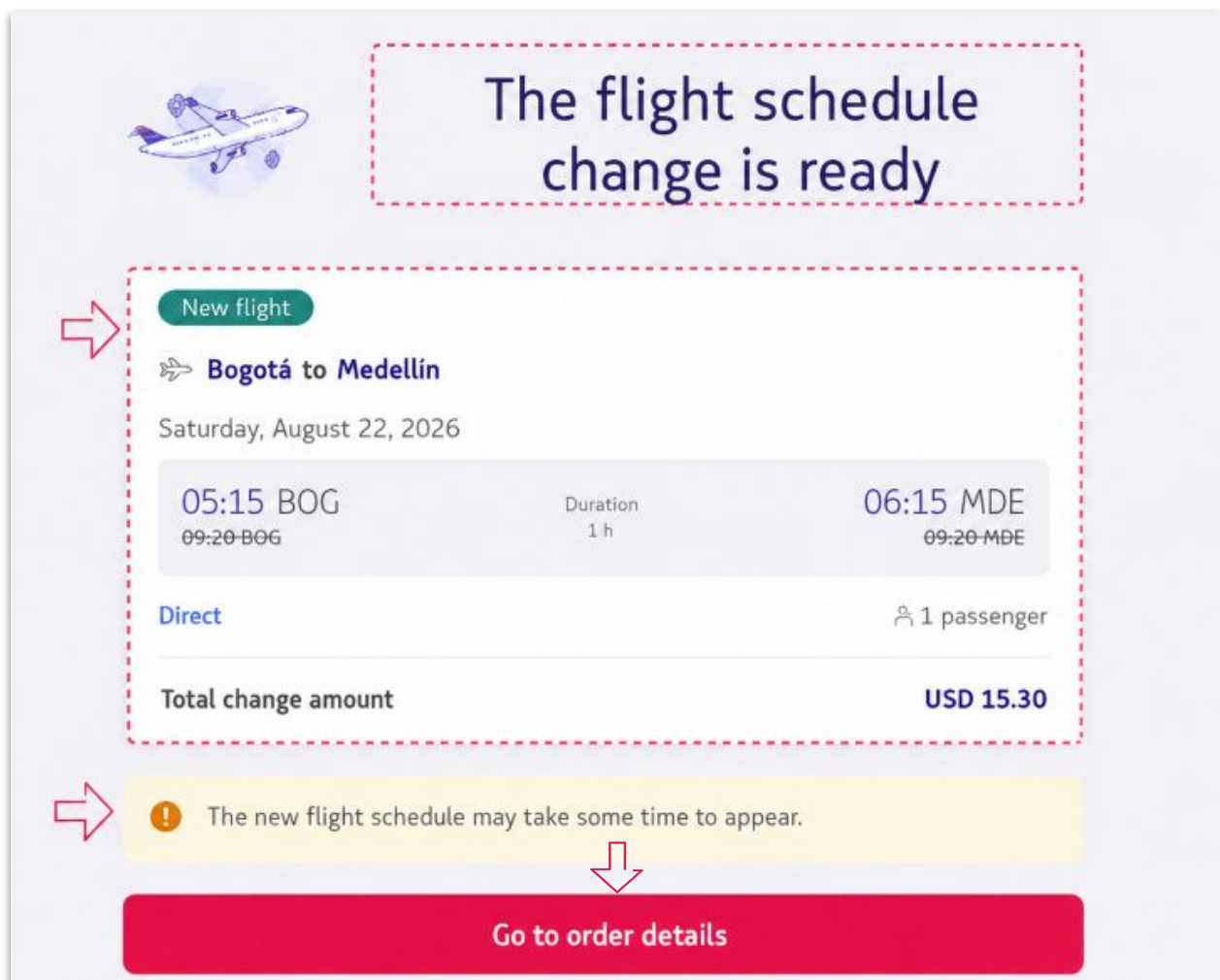
Example: taxpayer ID number, NIT, RUC

Same Day Flight Change (SDFC)- Change Confirmation

4- If the flight change is completed successfully, this screen will appear.

Please note that the new time may take a few minutes to update.

To review the change, click the “Go to order details” option.



The screenshot displays a flight change confirmation interface. At the top, a dashed red box contains the text "The flight schedule change is ready" next to an airplane icon. Below this, a red arrow points to a section titled "New flight" which details a route from Bogotá to Medellín on Saturday, August 22, 2026. The flight schedule shows a departure at 05:15 from BOG and an arrival at 06:15 at MDE, with a duration of 1 hour. The flight is direct and for 1 passenger. The total change amount is listed as USD 15.30. A yellow warning box at the bottom states, "The new flight schedule may take some time to appear." A red arrow points down to a red button labeled "Go to order details".

The flight schedule change is ready

New flight

Bogotá to Medellín

Saturday, August 22, 2026

05:15 BOG 09:20-BOG	Duration 1 h	06:15 MDE 09:20-MDE
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Direct 1 passenger

Total change amount **USD 15.30**

The new flight schedule may take some time to appear.

Go to order details

Important: Change Error

If an error occurs while completing the change, the screen below will be displayed. Please repeat the process and, if the error message persists, contact Support as instructed on the screen.



No pudimos realizar el cambio

La orden mantiene el itinerario original.
Espera unos minutos e inténtalo nuevamente.

Vuelo actual

 **Bogotá a Medellín**

sábado, 22 de agosto de 2026

08:20 BOG

Duración
1 h

09:20 MDE

Directo

1 pasajero

Monto total del cambio

USD 15.30

 **Soporte NDC**

Si tienes dudas o necesitas ayuda, comunícate con nuestro equipo de soporte a través del chat que está abajo a la derecha.

 Información para el equipo de soporte



 **Abrir chat con soporte**

Volver al detalle de la orden

Same Day Flight Change (SDFC)- Payment Details

5- To view the payment breakdown for this change, go to “Order Details” and select “Payment Details”. It will appear under “Other services” with the name “Change of flight time”.

At this time, the new CUV (Sales Receipt) version will not be generated. However, it can be viewed in the Legacy version under “Payment Receipt” and downloaded as a PDF.

LA5446459TAUG PTOILL One way 21/08/26 Portal NDC

Changes and reissues Refunds Void Send details Download details

Order information

- Travel itinerary
- Passenger details
- Fare conditions
- Order audit
- Payments**
- Payment details
- Payment receipt

Payment details
View the breakdown of the amounts paid for the order

Order breakdown

- Flights**
Total USD 83.89
- Other services**
Total USD 15.30

Time change USD 15.30

Total paid USD 99.19
Includes fees and taxes

Payment receipt template - Service information

PASSENGER ITINERARY/RECEIPT

LATAM AIRLINES PERÚ S.A. - AV. SANTA CRUZ 381, PISO 6, MIRAFLORES, LIMA
RUC 20341841357

ORDER: LA5446459TAUG
BOOKING REFERENCE: PTOILL
TICKETING NUMBER: 5444465330078
DATE OF ISSUE: 2026-08-21
AGENCY IATA: 91507345
TAX INFORMATION:

PASSENGER NAME: LUIS MR BARRAGAN
DOCUMENT TYPE: PASAPORTE
DOCUMENT NUMBER: 123456789

SERVICE DETAIL

Flight number	Origin	Destination	Concept	Associated document
LA4006	BOG	MDE	SAME DAY FLIGHT CHANGE	5442270750560

FARE CALC: BOG LA MDE12.80USD12.80END

PAYMENT METHOD: CREDIT CARD
PAYMENT AUTHORIZATION CODE: 113356
FARE: USD 12.8
TAX: USD 2.5
YS: USD 2.5
TOTAL: USD 15.3

Same day flight time change (SDFC) process completed!

