










FLEXIBILITY

FOR INVOLUNTARY ITINERARY CHANGES

EVENT	AVAILABLE OPTIONS		
Flight departure time advanced (up to 15 minutes)	<div> Accept the proposed change.</div> <div> No flexibility to the booking. Any modifications or cancellations must follow the fare rules of the issued ticket.</div>		
Flight departure time delayed (up to 30 minutes)			
Flight number change			
Flight cancellation	<div> Accept the proposed change.</div>	<div>NO WAIVER REQUIRED. Simply endorse the reissue as follows:</div> <div>ENDORSEMENT: SKCHG LA2010 CUZLIM 02OCT CNLD</div> <div>SKCHG: Indicates itinerary change LAXXX: Affected flight number CUZLIM: Route 02OCT: Date of the affected flight CNLD o REPRO: Flight status (canceled or reprotected)</div> <div>OSI: INVOL PAX LIA CRUZ ACCEPTS LA705/02OCT24</div> <div>OSI INVOL: Mandatory PAX XXX: Passenger in accordance with protection ACCEPTS LAXXX: Offered flight 02JUN24: OSI input date</div>	
Significant flight departure time advance (16 minutes or more)	<div> Change the date while maintaining the same origin and destination, within the ticket's validity. No penalty or fare difference applies.</div>		
Significant flight departure time delay (31 minutes or more)	<div> Change to a nearby airport, within a maximum distance of 500 km from the original airport. No penalty or fare difference applies.</div>		
Non-compliance with the final destination or intermediate stops	<div> Change to a different destination, subject to fare differences, for travel within the ticket's original validity period. Only the penalty is waived.</div>		
Involuntary missed connections	<div> Full refund for any unused segments.</div>		
Cabin downgrade due to aircraft change	<div><div> LATAMTrade.com</div><div></div><div><p>In exceptional cases, LATAM Trade may release additional flexibility policies that offer extra benefits to passengers, including for flights not directly impacted.</p><p>Always check LATAM Trade for the most up-to-date conditions and guidelines on how to process reissues or refunds.</p></div></div>		
Specific commercial exception published on LATAM Trade			