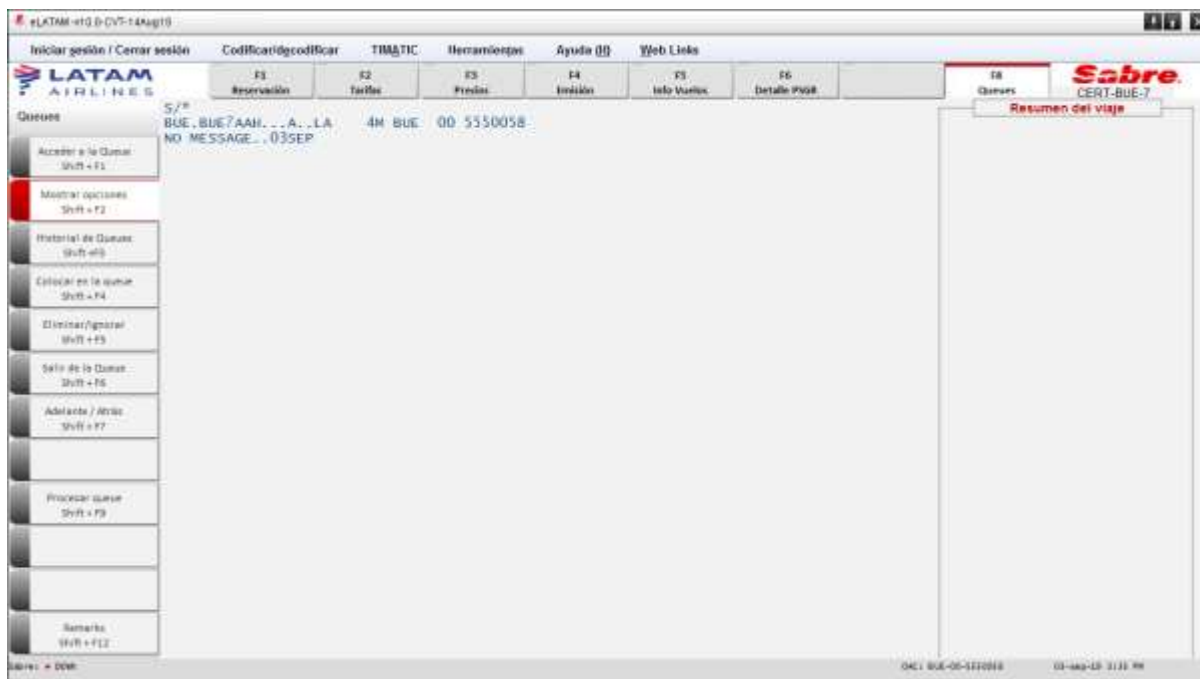
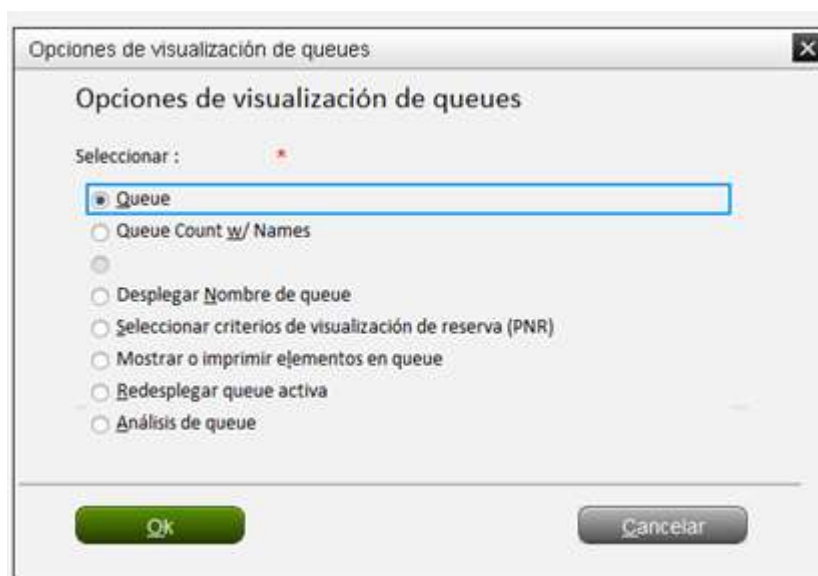


## QUEUES


1 ° Seleccione "QUEUES-F8" y luego "Mostrar Opciones"



2 ° Seleccione "Queue" y "Aceptar"

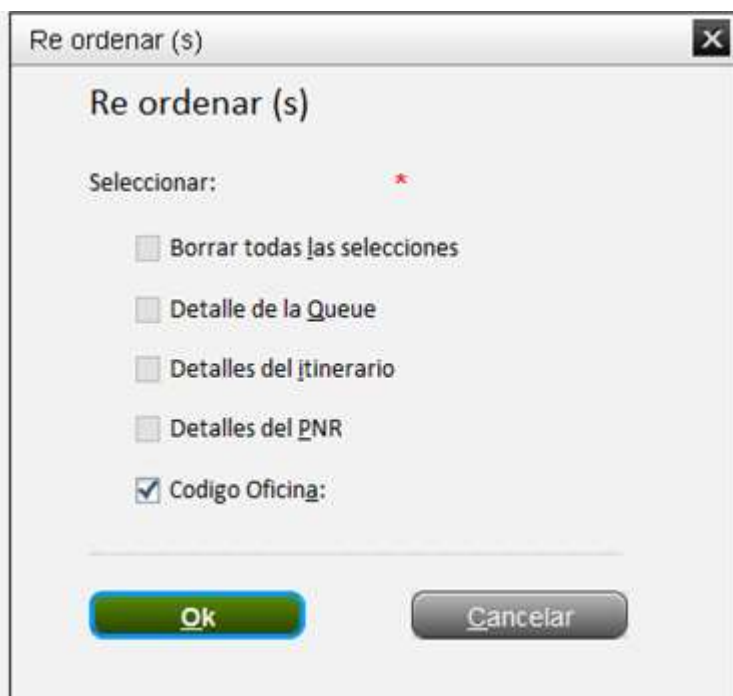


3 ° Mantenga seleccionada la opción " número de Queue", complete el campo "Primera queue" con el 3 Primeros caracteres de OAC (PCC) y la cola deseada, seleccione "re ordenar selecciones" Haga clic en "Aceptar":



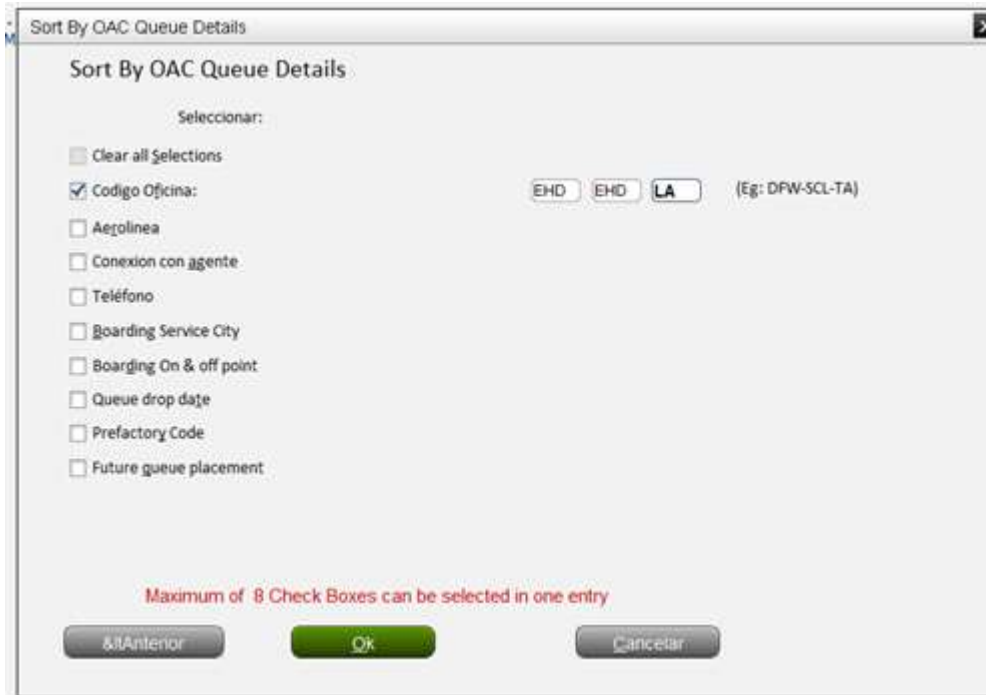
The screenshot shows a dialog box titled "Queue". At the top, there are two radio buttons: "Número de Queue" (selected) and "Nombre de Queue". Below this, there are two input fields for "Primera queue": the first contains "EHD" and the second contains "501". To the right of these fields is the word "or" and a "Rango:" label followed by two empty input fields. Below the "Primera queue" fields is a "Segunda queue:" label followed by two empty input fields. Underneath that is a "Queue de mensajes:" label followed by two empty checkboxes. A checked checkbox labeled "Re ordenar (s)" is located at the bottom left. In the center, there is a note: "(Ingrese un espacio en blanco para TODOS)". At the bottom, there are two buttons: "Ok" (highlighted in green) and "Cancelar".

4 ° Seleccione la opción "Código Oficina" y haga clic en "Aceptar"



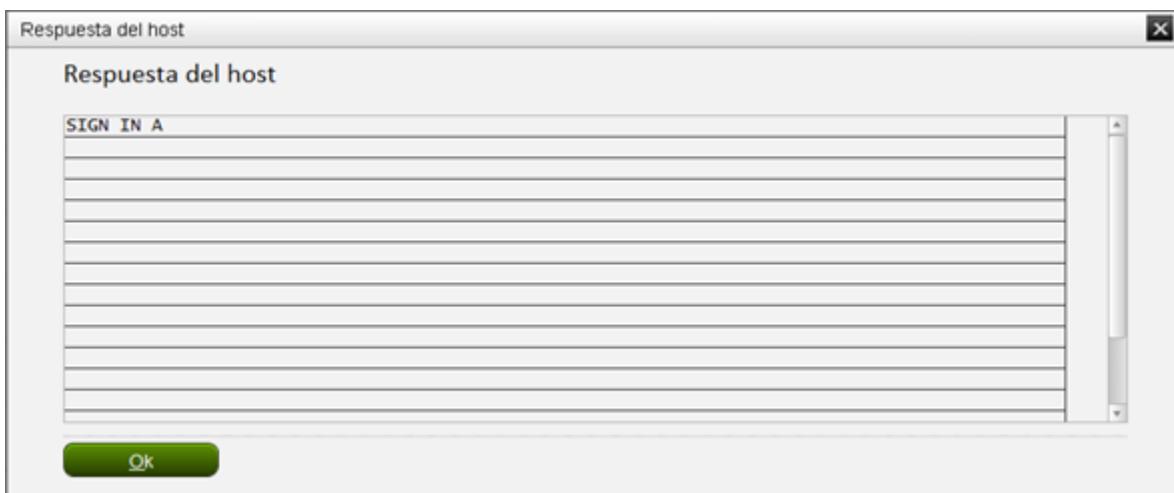
The screenshot shows a dialog box titled "Re ordenar (s)". Below the title, there is a "Seleccionar:" label followed by a red asterisk. There are five checkboxes listed: "Borrar todas las selecciones", "Detalle de la Queue", "Detalles del itinerario", "Detalles del PNR", and "Codigo Oficina:". The "Codigo Oficina:" checkbox is checked. At the bottom, there are two buttons: "Ok" (highlighted in green) and "Cancelar".

5 ° Seleccione la opción "Código de Oficina" y complete el campo donde está resaltado, y haga clic en "OK":



The screenshot shows a dialog box titled "Sort By OAC Queue Details". It contains a "Seleccionar:" section with several checkboxes: "Clear all selections", "Codigo Oficina:" (checked), "Aerolinea", "Conexion con agente", "Teléfono", "Boarding Service City", "Boarding On & off point", "Queue drop date", "Prefactory Code", and "Future queue placement". To the right of the "Codigo Oficina:" checkbox, there are three input fields: "EHD", "EHD", and "LA", followed by the text "(Eg: DFW-SCL-TA)". At the bottom, there are three buttons: "<Anterior", "Ok", and "Cancelar". A red message at the bottom reads "Maximum of 8 Check Boxes can be selected in one entry".

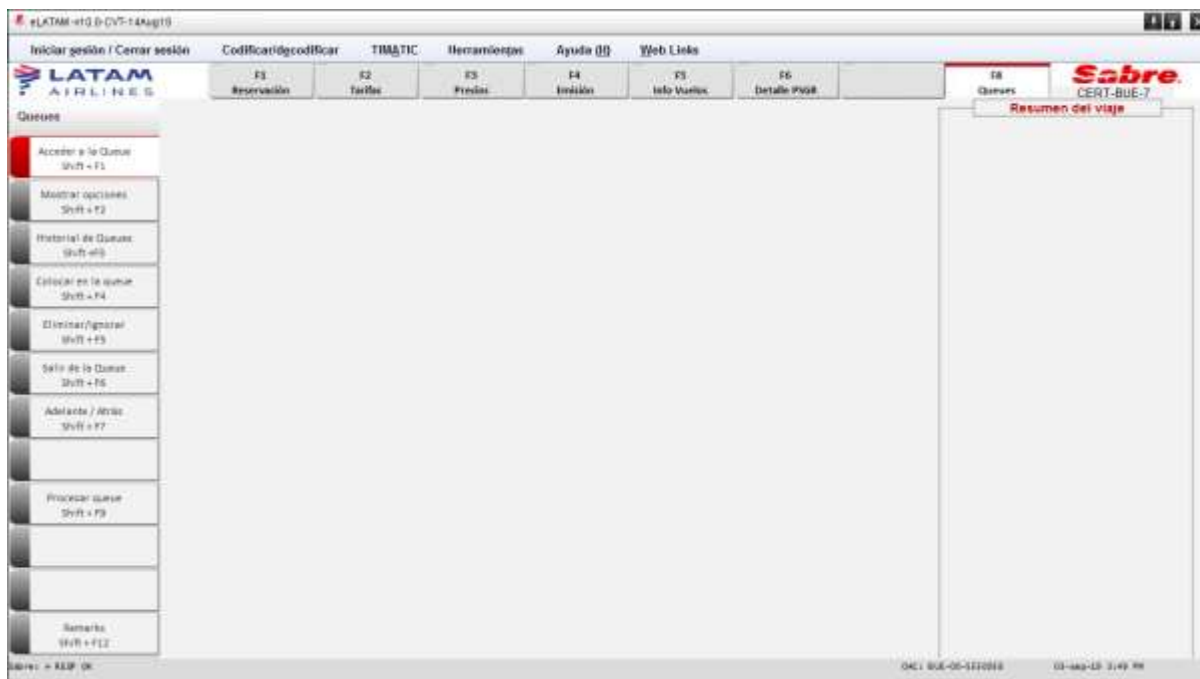
6 ° Tenga en cuenta el mensaje que indica que hay PNRS pertenecen al campo ingresado



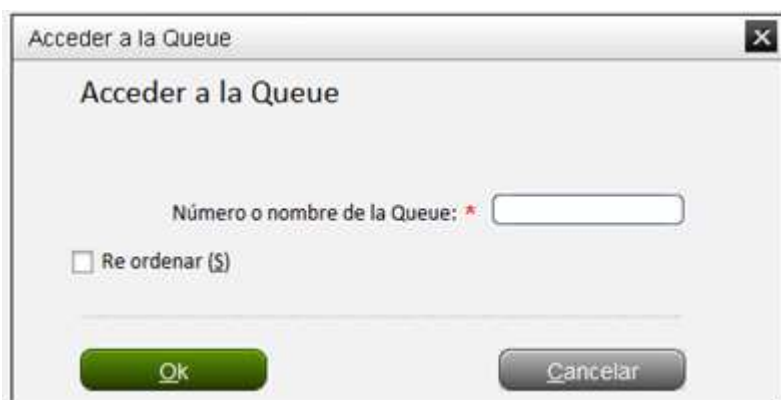
The screenshot shows a dialog box titled "Respuesta del host". It contains a table with one row and one column. The cell contains the text "SIGN IN A". Below the table, there is a vertical scrollbar. At the bottom, there is a green "Ok" button.

## Acceso a Queue

Primero haga clic en "Queues F8" y luego en "Acceder a la Queue":



2 ° Complete el campo "Nombre o número de Queue" con el número de Queue al que desea acceder, Haga clic en "Ordenar selecciones" y haga clic en "Aceptar":



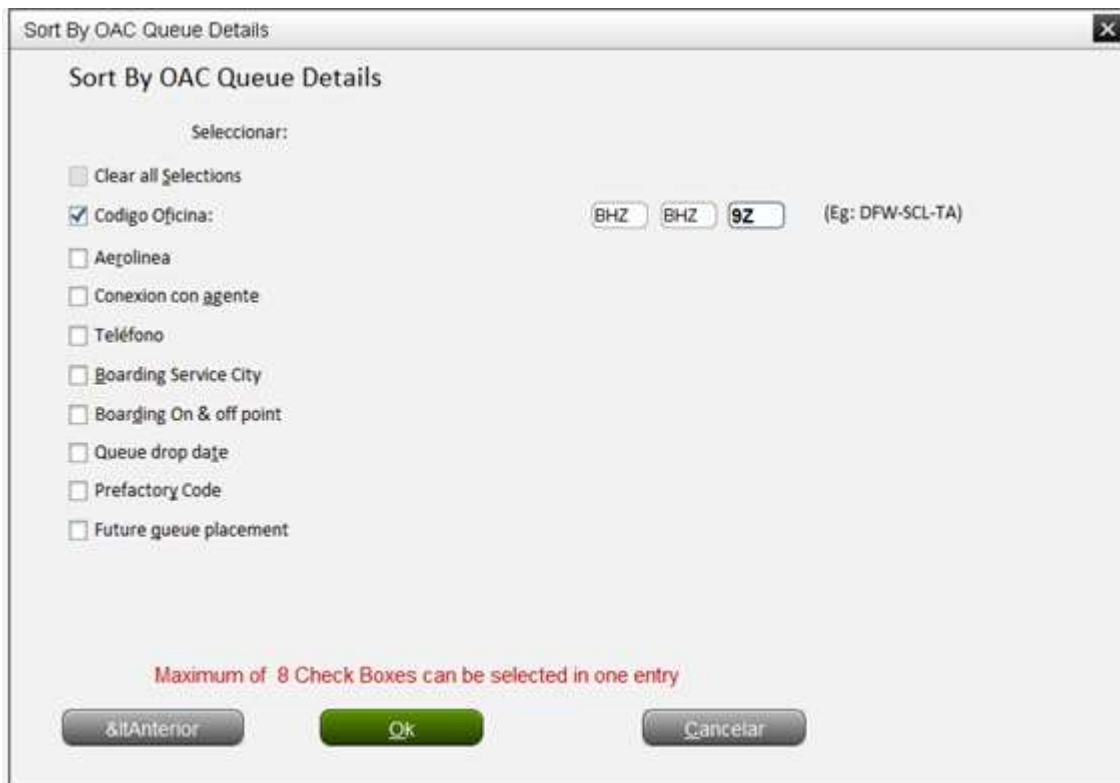
The screenshot shows a dialog box titled 'Acceder a la Queue'. The dialog box has a title bar with a close button (X). The main content area contains the text 'Acceder a la Queue' followed by a label 'Número o nombre de la Queue: \*' and an empty text input field. Below the input field is a checkbox labeled 'Re ordenar (S)'. At the bottom of the dialog box, there are two buttons: 'Ok' and 'Cancelar'.

3 ° Seleccione la opción "codigo de oficina" y haga clic en "Aceptar":



The screenshot shows a dialog box titled "Re ordenar (s)". It contains a list of options under the heading "Seleccionar:" with a red asterisk. The options are: "Borrar todas las selecciones", "Detalle de la Queue", "Detalles del itinerario", "Detalles del PNR", and "Codigo Oficina:". The "Codigo Oficina:" option is checked. At the bottom, there are two buttons: "Ok" and "Cancelar".

4 ° Seleccione la opción "Código de Oficina" y complete el campo donde está detenido. Haga clic en "OK":



The screenshot shows a dialog box titled "Sort By OAC Queue Details". It contains a list of options under the heading "Seleccionar:". The options are: "Clear all Selections", "Codigo Oficina:", "Aerolinea", "Conexion con agente", "Teléfono", "Boarding Service City", "Boarding On & off point", "Queue drop date", "Prefactory Code", and "Future queue placement". The "Codigo Oficina:" option is checked. To the right of this option, there are three input fields containing "BHZ", "BHZ", and "9Z", followed by the text "(Eg: DFW-SCL-TA)". At the bottom, there are three buttons: "<Anterior", "Ok", and "Cancelar". A red message at the bottom reads "Maximum of 8 Check Boxes can be selected in one entry".



Si hay PNR a tratar, aparecerán en la pantalla:

The screenshot shows the LATAM Sabre system interface. At the top, there is a navigation bar with options like 'Iniciar sesión / Cerrar sesión', 'Codificar/codificar', 'TIMATIC', 'Herramientas', 'Ayuda (H)', and 'Web Links'. Below this, the LATAM logo is visible. The main area displays reservation details for 'S/7' BUE-BUE7AAH...A...LA, 4M BUE 00 5550058. A red error message is displayed: 'NO MESSAGE...03SEP Q/499YOC-BHZ-BHZ-9Z NOT AUTHORIZED'. On the left side, there is a vertical menu with options such as 'Mostrar opciones', 'Historial de Quases', 'Colocar en la queue', 'Eliminar/General', 'Salir de la Queue', 'Adelante / Atrás', 'Procesar queue', and 'Reserva'. The bottom status bar shows 'DAC: BUE-05-102088' and '03-SEP-08 4:04 PM'.

Si no existe, el sistema mostrará el siguiente mensaje: "FIN DE LA PANTALLA PARA FECHA DE SOLICITUD"

This screenshot is identical to the one above, showing the same reservation details and the 'NOT AUTHORIZED' error message in the LATAM Sabre system interface.