



We are committed
**to ensuring your clients
keep on dreaming.**

Starting today: further, together



LATAM
AIRLINES

Dear Travel Partner,

Today taking care of our passengers' well-being is our most important journey. Over the past few weeks, the world has experienced unprecedented changes: quarantines, border closures and travel restrictions that have left us with no choice but to cancel flights at unprecedented levels in our industry. This is why we are focusing all our efforts to provide your clients with travel alternatives and assistance.

The world is coming to a standstill, but we keep on flying and maintaining connectivity wherever possible. Today, we announced a 95% reduction in our operations during April 2020, but we will continue to facilitate the transport of essential goods as well as travel options for those who need it most. Measures will be evaluated on an ongoing basis depending on travel restrictions in place across different countries, as well as demand.

During April our operation will be as follows:



Domestic flights:

Brazil: we will continue flying to 39 domestic destinations with reduced frequencies, connecting our hubs in São Paulo (Guarulhos and Congonhas), Brasília and Fortaleza.

Chile: we will maintain limited flight frequencies to 13 of our 16 domestic destinations. Operations in Rapa Nui, Castro, and Osorno will remain suspended.

Peru, Argentina, Colombia and Ecuador: all domestic operations will remain suspended due to national government restrictions.



International flights within South America:

We will only operate limited frequencies between Santiago and São Paulo



International long-haul flights:

We will maintain limited frequencies from São Paulo to Miami and New York, and from Santiago to Miami and Los Angeles.

Passengers with canceled flights do not need to take any immediate action. The value of their ticket will be automatically kept as a credit in their name for future travel. They may also opt to reschedule their flight date free of charge. In both cases, travel must be finalized before December 31st, 2020.

For more information, please go to latamtrade.com and latam.com/coronavirus/

Thank you for your loyalty.

Further, together.

Roberto Alvo
CEO, LATAM Airlines Group