

Expired Ticket:	Voluntary or Involuntary Changes	Fare Conditions/Refunds/Cancellations	Flight Status (active or cancelled)	Check-in/Check-in Cancellation
<p>Expired Ticket: To find the status of your ticket, please visit <a href="https://www.serieslatam.com/tickets/es/">https://www.serieslatam.com/tickets/es/</a> (you may select the language of your choice).</p> <p>Via this link you will find if it's possible to change your flight or request a refund.</p>	<p>Voluntary or Involuntary Changes:</p> <ul style="list-style-type: none"> <li>- Involuntary changes (due to cancellation or schedule change):</li> <li>- For options to change or refund your ticket, please contact us via our chat at <a href="https://www.latamtrade.com">latamtrade.com</a>. First select your country, open the chat, and then select the Support option. (we suggest Support, or Assistance or Help for this option – client can decide – either will convey the message)</li> </ul> <p>For additional information, please visit: <a href="https://www.latamtrade.com">https://www.latamtrade.com</a>. Select 'Agency Support', then "Passenger Protection".</p> <p>COVID 19:</p> <ul style="list-style-type: none"> <li>- For options to either change or refund your ticket, please contact us via our chat at <a href="https://www.latamtrade.com">latamtrade.com</a>. First select your country, open the chat, and then select the Support option. (we suggest Support, or Assistance or Help for this option – client can decide – either will convey the message)</li> <li>-</li> </ul> <p>Or, access complete information via our 'Notices and Contingencies' section, located on the homepage of <a href="https://www.latamtrade.com">latamtrade.com</a>, or simply visit <a href="https://www.latamtrade.com">latamtrade.com</a></p> <p>Home -&gt; Agency Support -&gt; Sale   Briefing of publications related to COVID</p> <p>-Voluntary Changes:</p> <p>Please consult the fare conditions of your GDS.</p> <ul style="list-style-type: none"> <li>- For additional information or for tickets that originated from Latam,</li> </ul>	<p>Please consult the fare rules of your GDS. For additional information, please contact us via the chat at <a href="https://www.latamtrade.com">latamtrade.com</a>. First select your country, open the chat, and then select the Operacional Support.</p>	<p>To find the status of your flight, please use the following link: <a href="https://www.latamairlines.com/br/pt/flight-status">https://www.latamairlines.com/br/pt/flight-status</a></p> <p>On the homepage, select 'flight status'</p> <ul style="list-style-type: none"> <li>- For additional information, please contact us via the chat at <a href="https://www.latamtrade.com">latamtrade.com</a>. First select your country, open the chat, and then select the Operacional Support.</li> </ul>	<p>To check-in, or cancel your check-in, please use the following link: <a href="https://www.latamairlines.com/br/pt/check-in">https://www.latamairlines.com/br/pt/check-in</a></p> <p>On the homepage, below the main information you will find the 'Check-in' and 'Cancel Check-in' buttons.</p> <ul style="list-style-type: none"> <li>- In case of error, please contact us via the chat at <a href="https://www.latamtrade.com">latamtrade.com</a>. First select your country, open the chat, and then select the Operacional Support.</li> </ul>

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