

# **Ticket Validity**

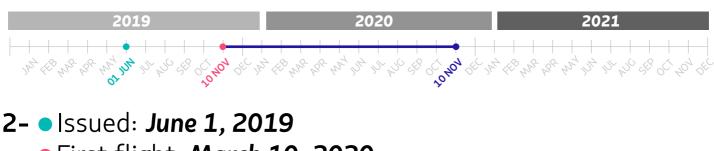
Starting from March 31, 2020, we made two important changes for tickets issued with LATAM GROUP:

- 1- All tickets, regardless of the date of issue, are valid 12 months from the first departure segment date of the ticket.
- 2- Tickets with the first flight between: March 2020 and December 2020 can be rebooked until December 31, 21.

### Examples:

### For tickets issued in 2019 to fly in 2019 and 2020

**1-** • Issued: **June 1, 2019** First flight: 10 Nov 2019 Validity: 10 Nov 2020

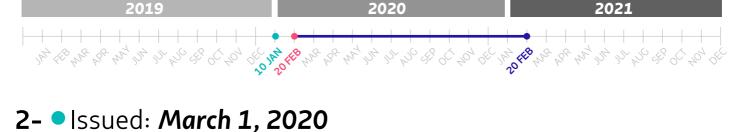


First flight: March 10, 2020 Validity: December 31, 2021



## For tickets issued in 2020 to fly in 2020 (From January to February and from March to December)

**1-** • Issued: **January 10, 2020** First flight: February 20, 2020 Validity: February 20, 2021



First flight: October 10, 2020

Validity: December 31, 2021



Scenario tickets issued in 2020 to fly in 2021

First flight: January 10, 2021

**1-** • Issued: **June 15, 2020** 

Validity: January 10, 2022



- Tickets partially used have the same validity: 12 months from the first departure date
- When reissuing the tickets, the new travel dates can be after the date of validity, as long as the flights are available in the GDS, and that the reissue is made while the ticket is still valid.
- The ticket validity extension is for tickets departing from March 1st 2020 - December 31st 2020, and is only for exchange (not
- refunds) - The Ticket Validity for refunds will be 12 months from the date
- of the first segment The ticket validity is 12 months from the date of the first ticket

coupon, this replaces the issuance date.