

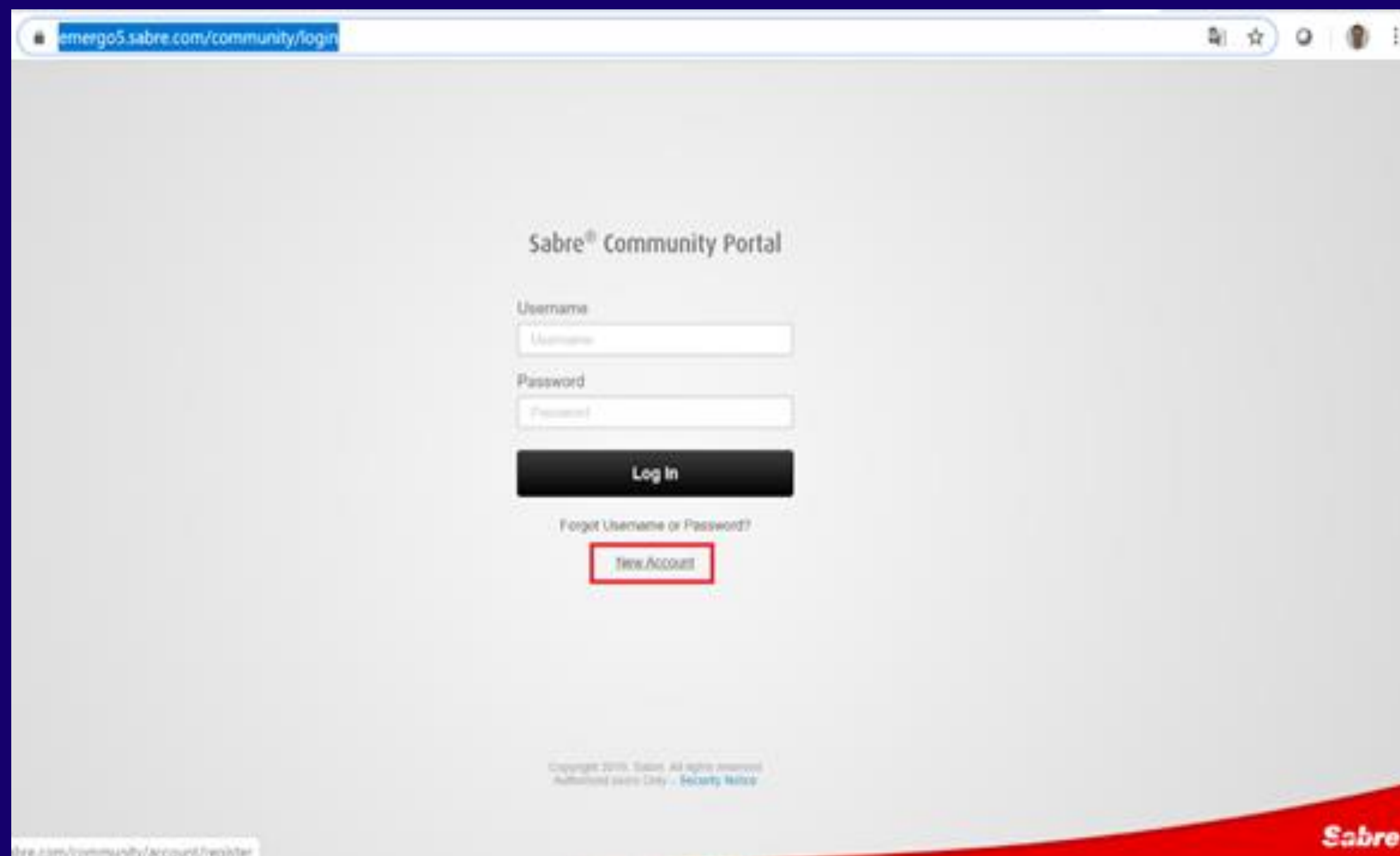
Proceso Descarga
eLATAM

ÍNDICE

1. Creación de usuario y contraseña Community Portal	3-7
2. Confirmación usuario e ingreso	8-9
3. Solicitud de acceso a eLATAM	10-13
4. Descarga eLATAM	14
5. Descarga VPN	15
6. Instalación y configuración eLATAM e VPN	16-28

Accender al enlace: <https://emergo5.sabre.com/community/login>

Crear una nueva cuenta “New Account”



The screenshot shows a web browser window with the address bar displaying emergo5.sabre.com/community/login. The page title is "Sabre® Community Portal". Below the title, there are two input fields: "Username" and "Password". Below these fields is a black "Log In" button. Under the "Log In" button, there is a link "Forgot Username or Password?". Below that, there is a red-bordered button labeled "New Account". At the bottom of the page, there is a small copyright notice: "Copyright 2019, Sabre. All rights reserved. Authorized users only - Security Notice". The Sabre logo is visible in the bottom right corner.

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Formulario: completar información para crear acceso a cuenta

New Account Registration

First Name

Last Name

Password

Generate password

Confirm Password

Company

Email

IATA City Code

Employee Number

Country Code

Number

Ext (optional)

Security Question

Please select a question...

Answer to the Security Question

Security Question

Please select a question...

Answer to the Security Question

Security Notice

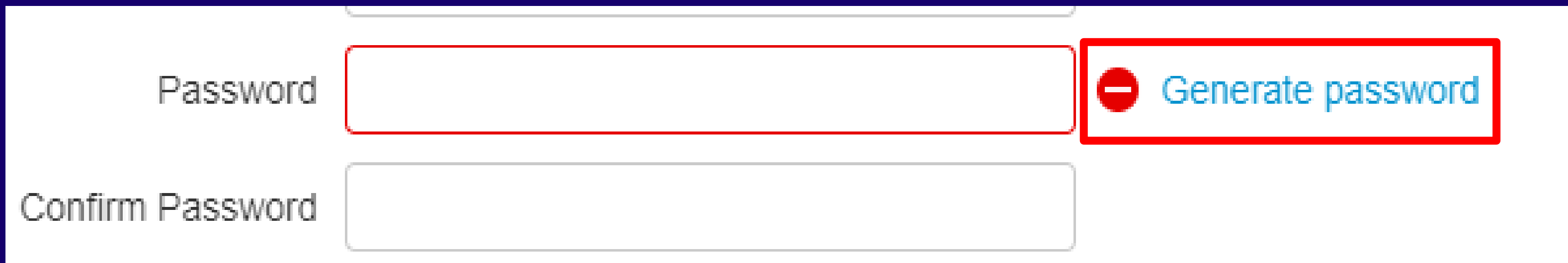
Only authorized users may access the Sabre Community Portal (the "site"). By registering and proceeding with the login process, you agree and consent to the collection and use of your information in conjunction with your use of the site, including but not limited to verification of your identify, e-mail messaging services and site administration. Your usage will be governed by the terms and conditions agreed upon in the agreement between your employer and Sabre, as well as the [Portal Terms and Conditions](#) and [Sabre's Privacy Policy](#). Be advised that Sabre monitors site activity. In its reasonable discretion, Sabre reserves the

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Creación de contraseña

- se puede generar una contraseña automática en “Generate Password” crear una, cumpliendo las condiciones:

- 10 Caracteres
- Alfanumérico
- Mayúscula y Minúscula
- Símbolo



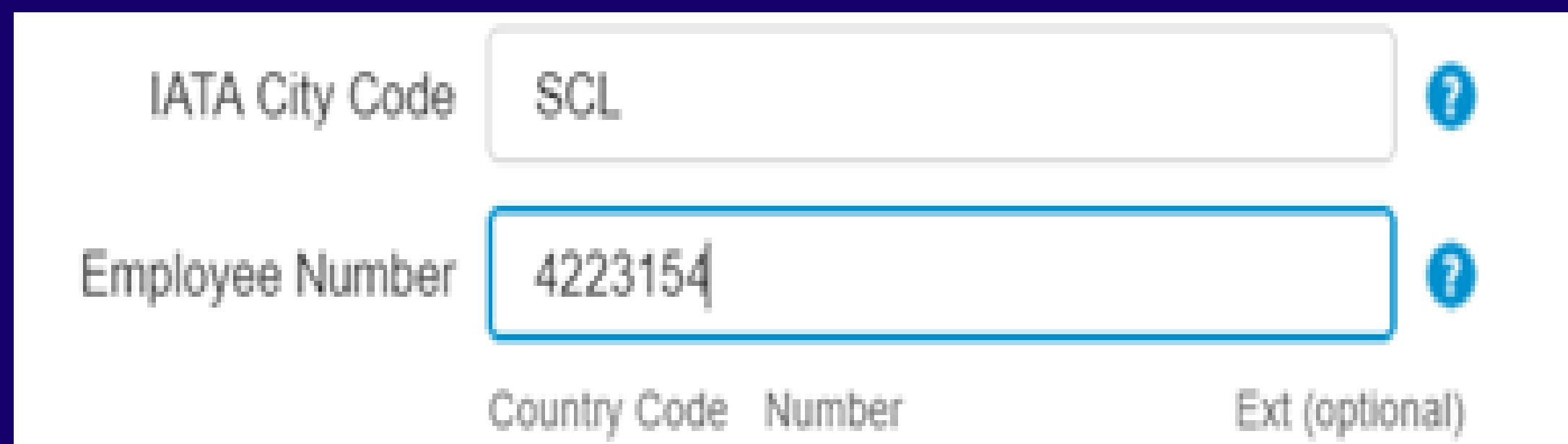
Form fields and button:

- Field: Password
- Field: Confirm Password
- Button: Generate password

Para la información COMPANY, insertar “LATAM SSC Agencies - LASCAG”

Company	LATAM SSC Agencies - LASCAG 

Para la información de IATA CITY CODE, insertar el código IATA de la ciudad de la agencia y para EMPLOYEE NUMBER insertar el documento del usuario (sin punto o guión)

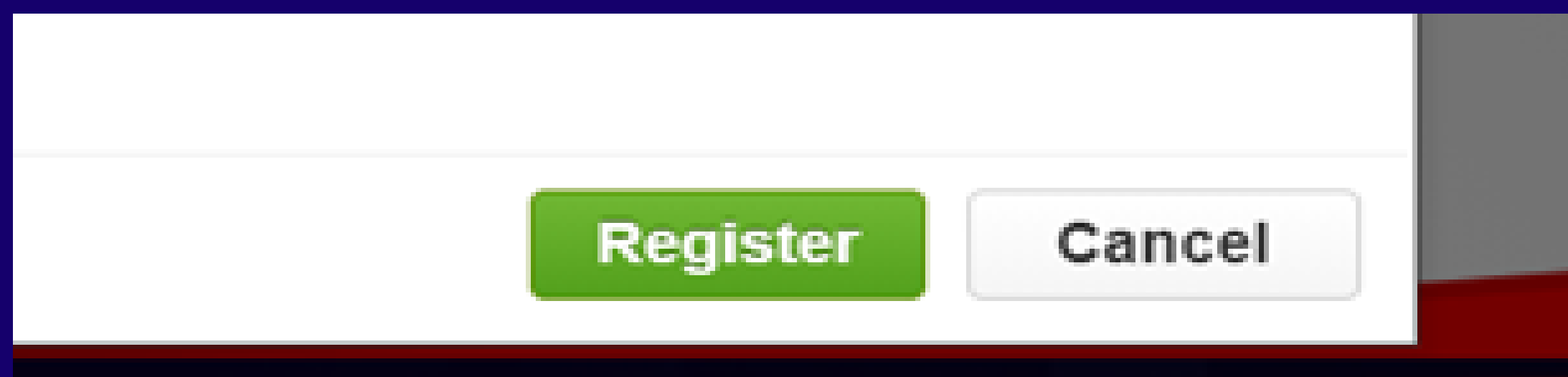


The screenshot shows a registration form with two input fields. The first field is labeled 'IATA City Code' and contains the text 'SCL'. The second field is labeled 'Employee Number' and contains the text '4223154'. Below the 'Employee Number' field, there are labels for 'Country Code', 'Number', and 'Ext (optional)'.

IATA City Code	Employee Number
SCL	4223154

Country Code Number Ext (optional)

Registrarse y Aceptar condiciones una vez completados los datos



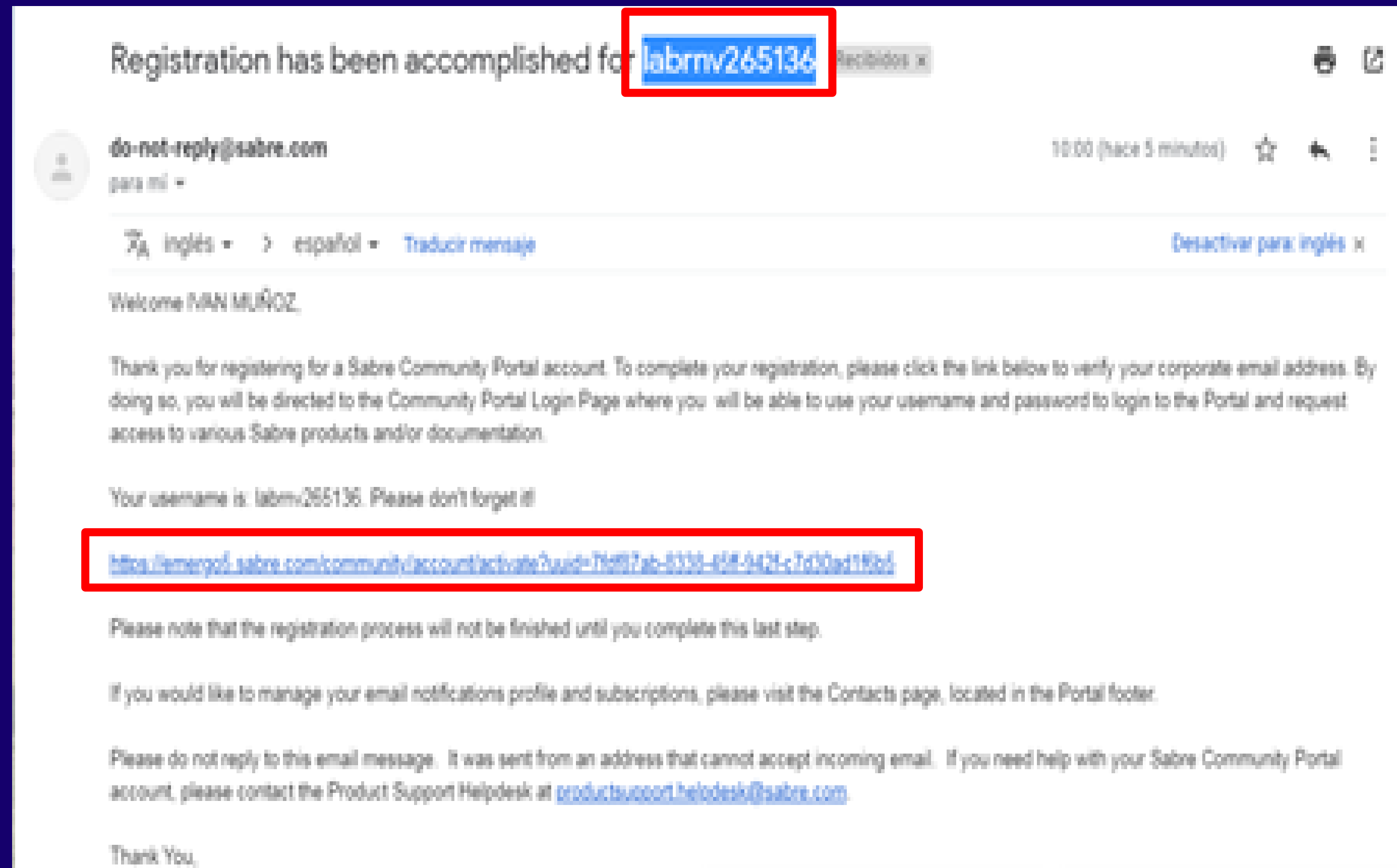
The screenshot shows the bottom of the registration form with two buttons: 'Register' (green) and 'Cancel' (gray).

Register Cancel

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Llegará email de confirmación con el usuario de ingreso a Community

Acceder el enlace del email para que se active la cuenta



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Ingresar a Portal una vez ya creado mediante link recibido en email de confirmación

Sabre® Community Portal

Username

Password

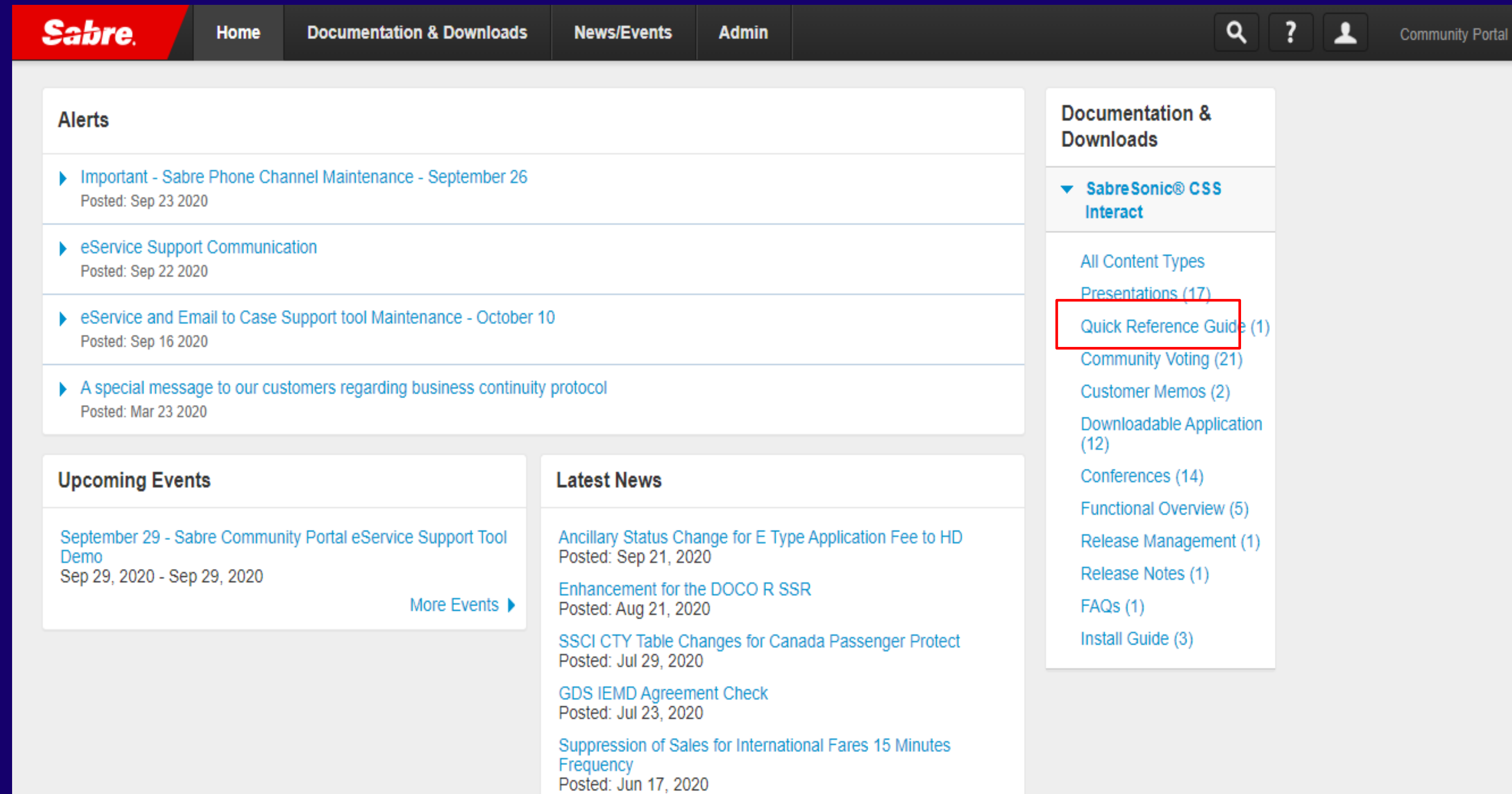
Log In

[Forgot Username or Password?](#)

[New Account](#)

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Una vez ya ingresado a Community Portal, ingresar a “All Content Types”



The screenshot shows the Sabre Community Portal interface. The top navigation bar includes the Sabre logo and links to Home, Documentation & Downloads, News/Events, and Admin. On the right side of the navigation bar are search, help, and user profile icons, along with a 'Community Portal' link. The main content area is divided into several sections:

- Alerts:** A list of four alerts, including 'Important - Sabre Phone Channel Maintenance - September 26' and 'eService Support Communication'.
- Upcoming Events:** A section titled 'September 29 - Sabre Community Portal eService Support Tool Demo' with a 'More Events' link.
- Latest News:** A list of four news items, including 'Ancillary Status Change for E Type Application Fee to HD' and 'SSCI CTY Table Changes for Canada Passenger Protect'.
- Documentation & Downloads:** A sidebar menu on the right containing a dropdown for 'SabreSonic® CSS Interact' and a list of links: 'All Content Types', 'Presentations (17)', 'Quick Reference Guide (1)' (highlighted with a red box), 'Community Voting (21)', 'Customer Memos (2)', 'Downloadable Application (12)', 'Conferences (14)', 'Functional Overview (5)', 'Release Management (1)', 'Release Notes (1)', 'FAQs (1)', and 'Install Guide (3)'.

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Caso no tenga acceso, solicitar a través del botón “REQUEST ACCESS”

SabreSonic® CSS Interact

All content types

Name	Type	Date Added	Actions
▶ SabreSonic® Customer Sales & Service Suite Information			
▶ SabreSonic® CSS Interact Solution Information			
▶ Version 11.0 - Community DCP	i You don't have access to files from this release		Request Access
▼ Version 10.1 - Community DCP			
Community DCP v10.1 Release - English	Downloadable Application	Jun 16 2020	Download
Community DCP v10.1 Release - Portuguese	Downloadable Application	Jun 16 2020	Download
Community DCP v10.1 Release - Spanish	Downloadable Application	Jun 16 2020	Download
Interact 10.1 - DCP Install Guide - 07Apr2020	Install Guide	Apr 7 2020	Download
SCVPN Launcher v1.0.12 - Install File	Downloadable Application	Apr 5 2020	Download
▶ Version 10.0 - Community DCP			

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Solicitar acceso

Request Access to Documentation & Downloads

Release: Version 10.0.0 - Community DCP

i

How and why to request access
Accessing files from this release requires the approval of an administrator. Clicking "Send Request" will send a request to the administrator who will either approve or deny your access. This process may take 2 business days.

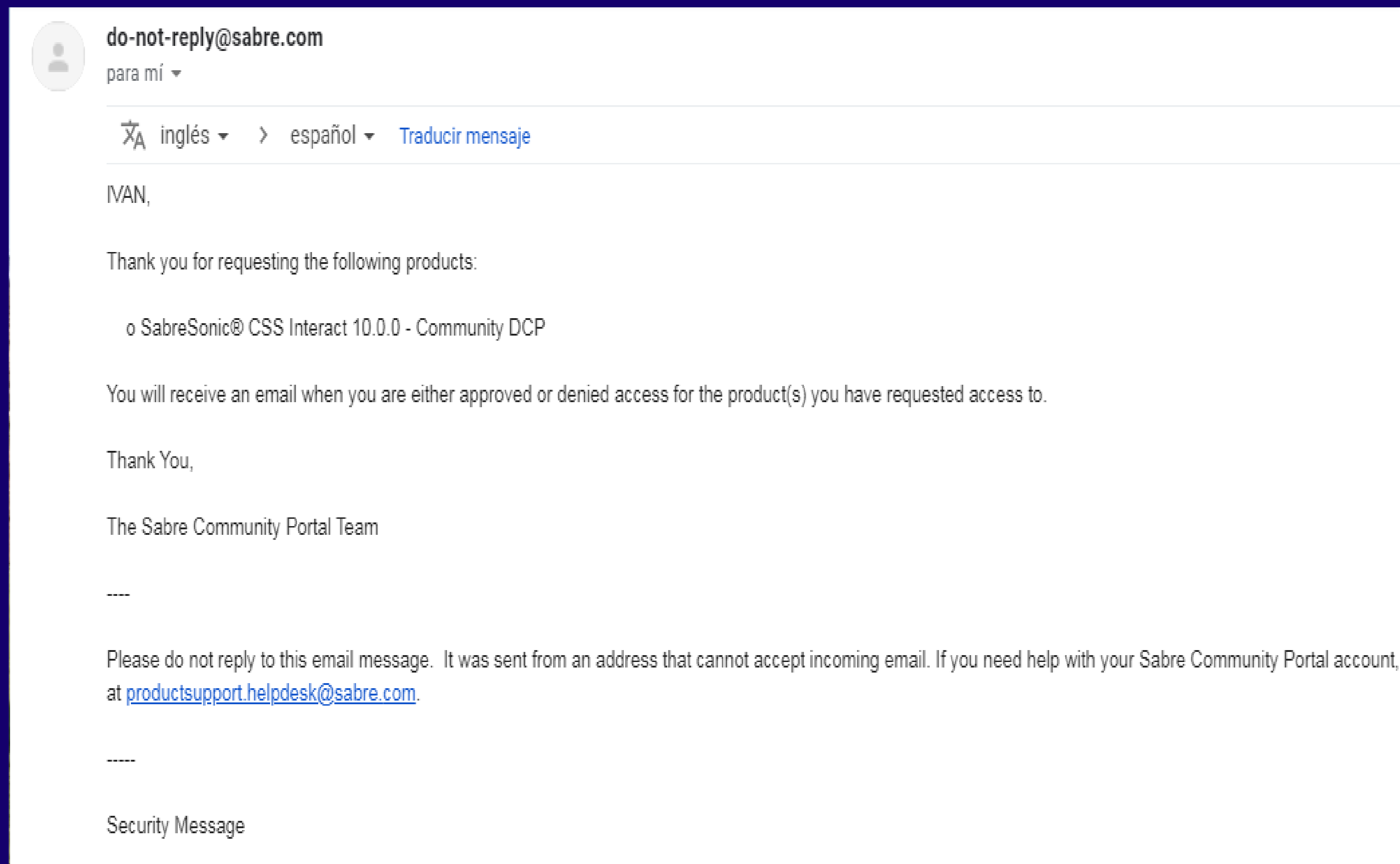
☒ Never show this message again, just send request.

Send Request

Cancel

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Recibirás un email con la solicitud de acceso a la descarga, debes esperar la aprobación para continuar



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Descargar la versión Community DCP V10.1 en idioma de preferencia - “Community DCP v10.1 Release - Idioma”


[Home](#)
[Documentation & Downloads](#)
[News/Events](#)
[Admin](#)[Community Portal](#)

Documentation & Downloads

- SabreSonic® CSS Interact**
 - All Content Types
 - Presentations (17)
 - Quick Reference Guide (1)
 - Community Voting (21)
 - Customer Memos (2)
 - Downloadable Application (12)
 - Conferences (14)
 - Functional Overview (5)
 - Release Management (1)
 - Release Notes (1)
 - FAQs (1)
 - Install Guide (3)

SabreSonic® CSS Interact
 All content types

Name	Type	Date Added	Actions
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▶ SabreSonic® CSS Interact Solution Information			
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Interact 10.1 - DCP Install Guide - 07Apr2020	Install Guide	Apr 7 2020	Download
SCVPN Launcher v1.0.12 - Install File	Downloadable Application	Apr 5 2020	Download
▶ Version 10.0 - Community DCP			

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Hacer el mismo proceso de descarga para la VPN - “SCVPN Launcher v1.0.12 - Install File”

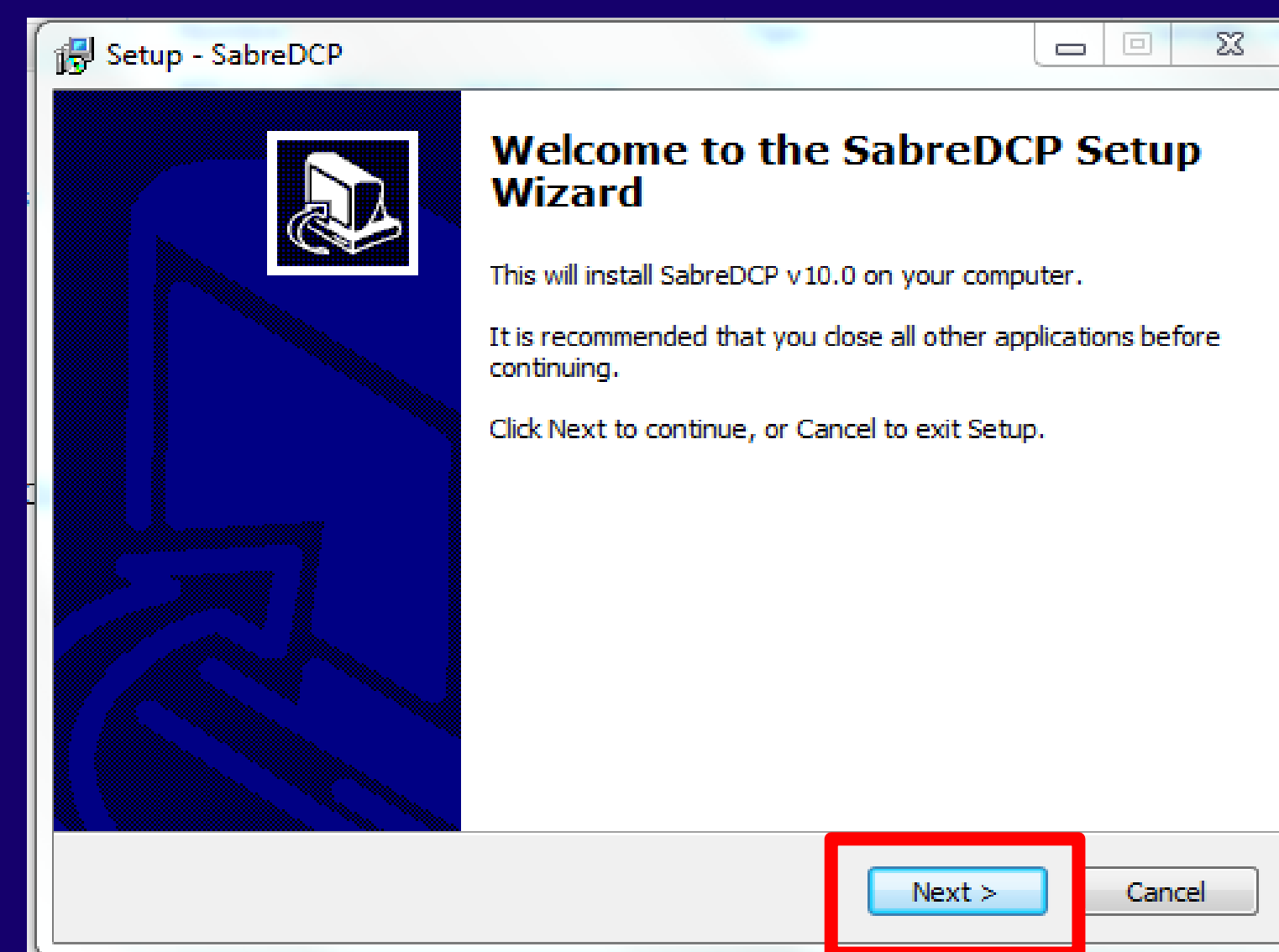
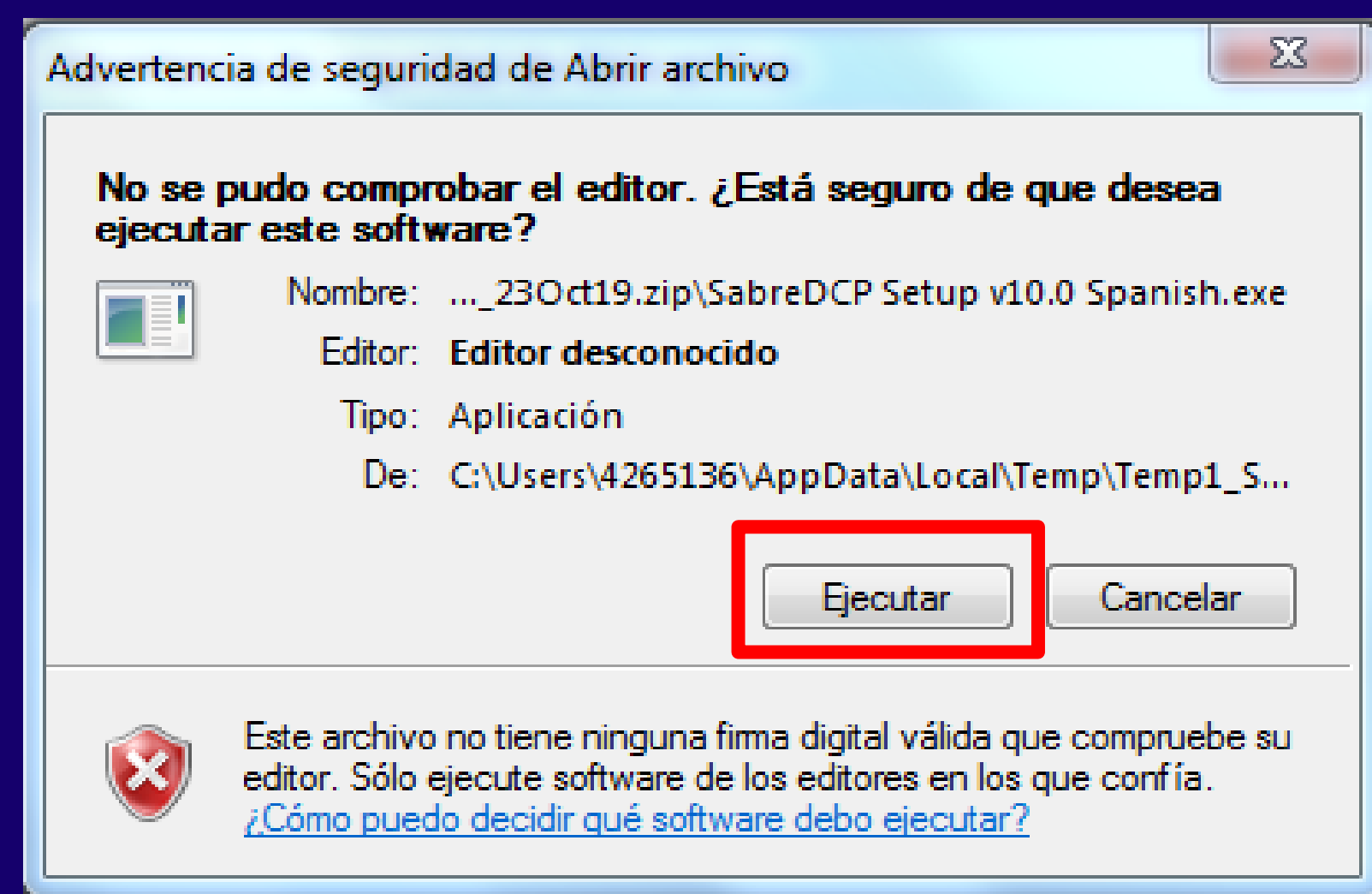
SabreSonic® CSS Interact

All content types

Name	Type	Date Added	Actions
▶ SabreSonic® Customer Sales & Service Suite Information			
▶ SabreSonic® CSS Interact Solution Information			
▶ Version 11.0 - Community DCP	i You don't have access to files from this release		Request Access
▼ Version 10.1 - Community DCP			
Community DCP v10.1 Release - English	Downloadable Application	Jun 16 2020	
Community DCP v10.1 Release - Portuguese	Downloadable Application	Jun 16 2020	
Community DCP v10.1 Release - Spanish	Downloadable Application	Jun 16 2020	
Interact 10.1 - DCP Install Guide - 07Apr2020	Install Guide	Apr 7 2020	
SCVPN Launcher v1.0.12 - Install File	Downloadable Application	Apr 5 2020	
▶ Version 10.0 - Community DCP			

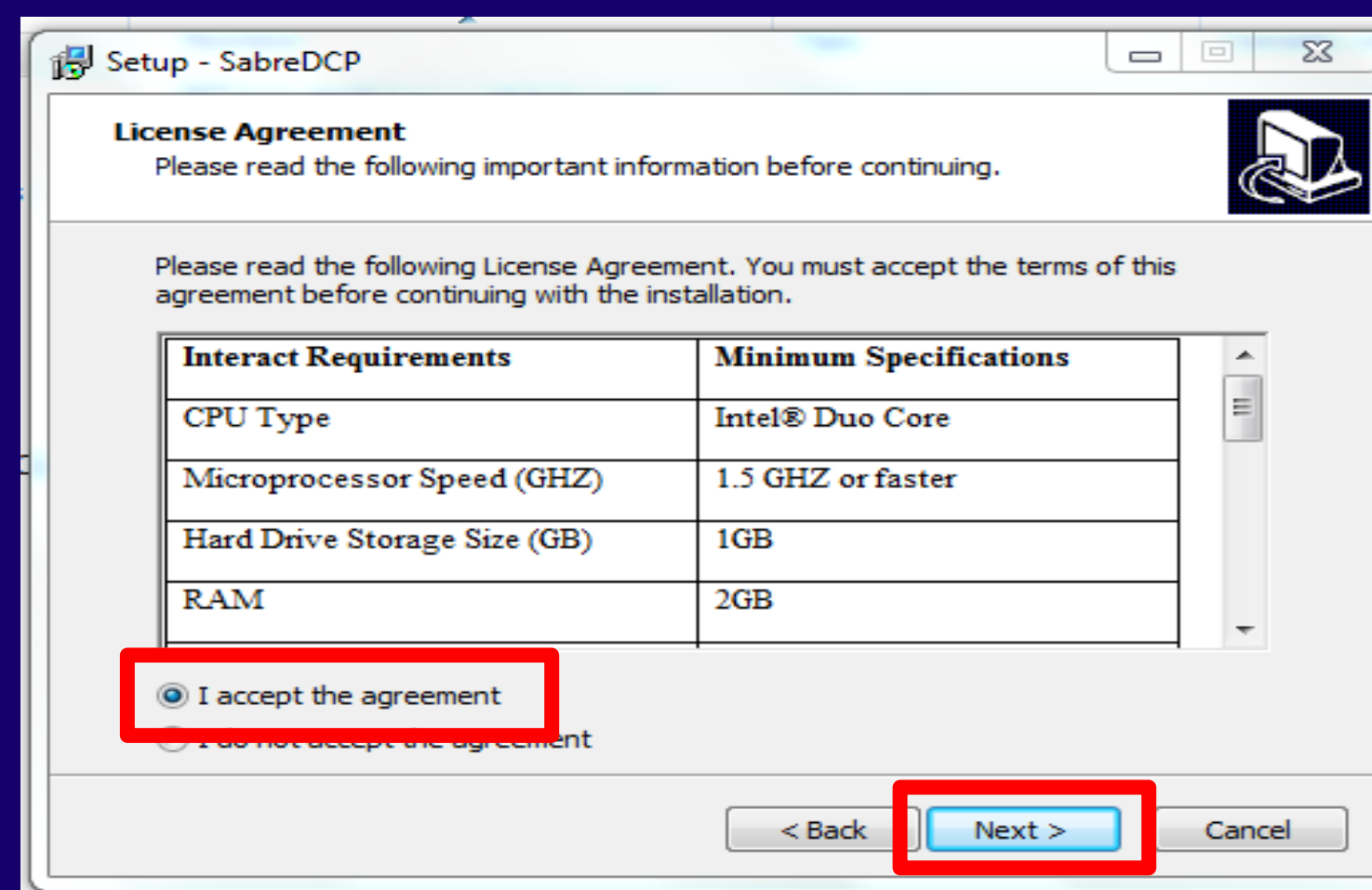
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Descargue el archivo, guárdelo y ejecútelo como administrador

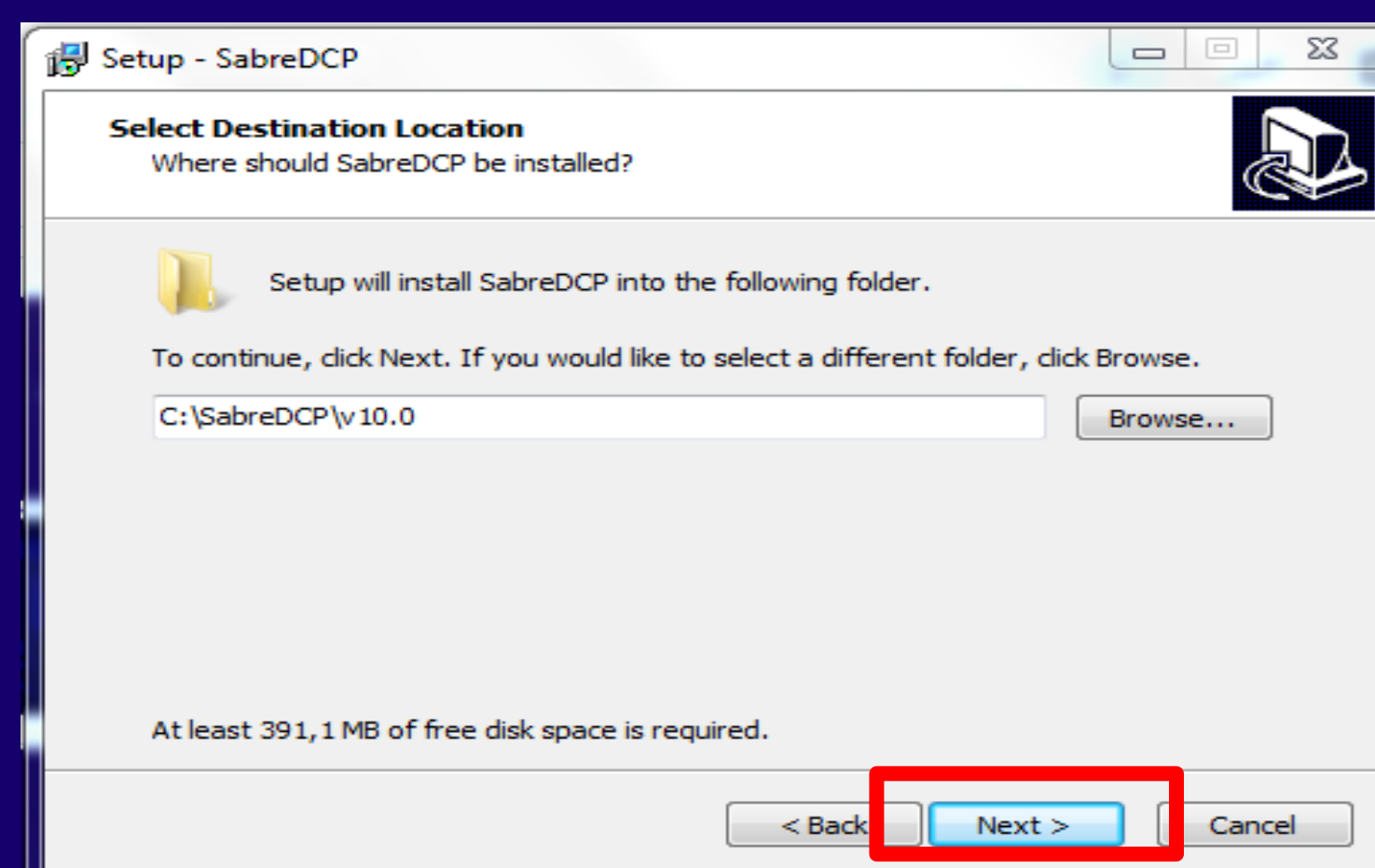


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Haga clic en Acepto el acuerdo y luego en Siguiente

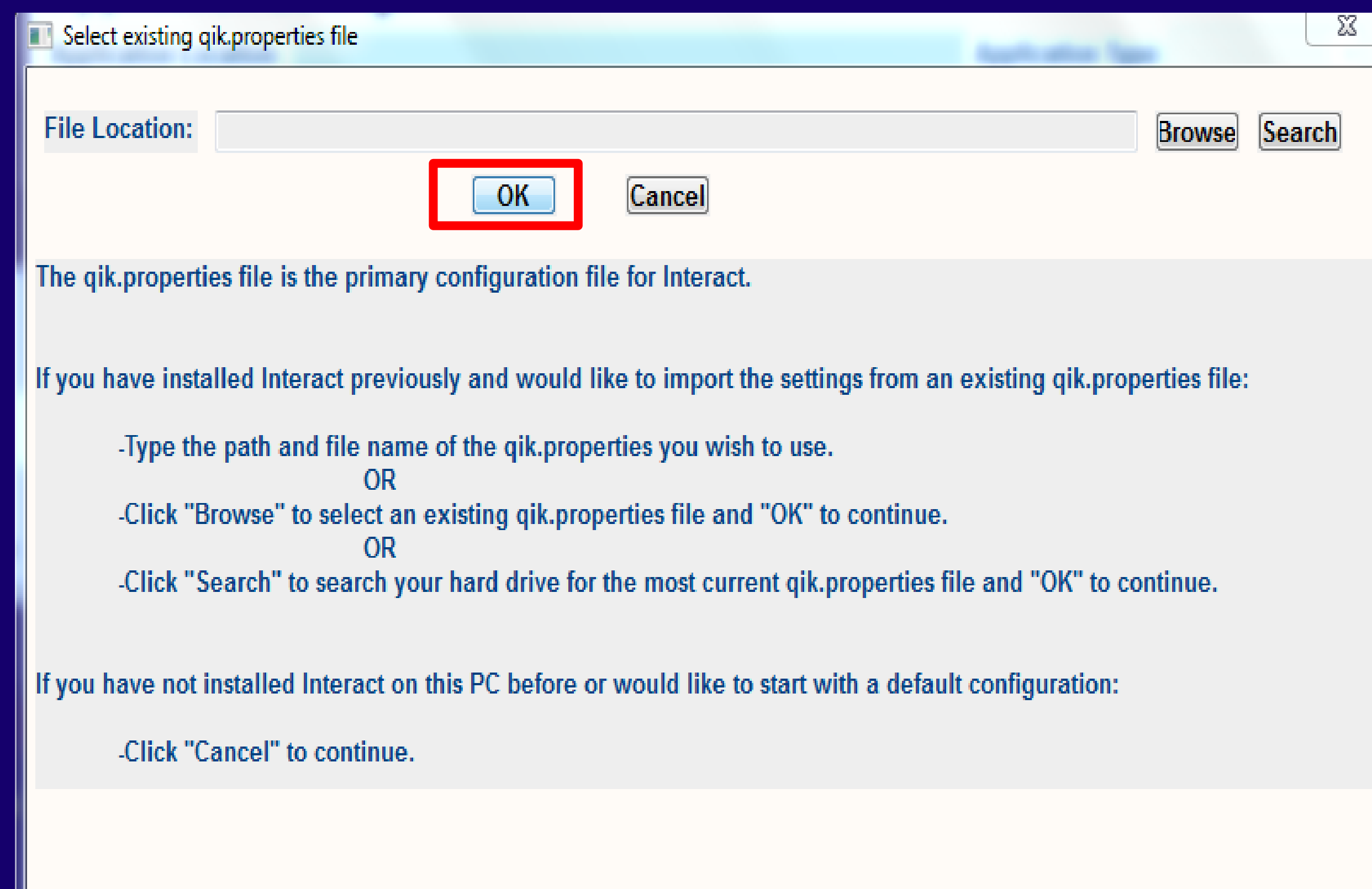


No cambie la carpeta de instalación, haga clic en Siguiente



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Haga clic en OK



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Ingresa el “POOL NAME” con el valor LA4DHLV9 y guardar “SAVE”.



Fast Config

File Help

Application Settings

Application Location: Application Type: Reservations

Sabre Connectivity

SABRE Driver: HSSP Line IATA: 000000 **Pool Name: LA4DHLV9**

Primary Host Name: sabre:hssp:uii_host Secondary Host Name: ☐ Tracing

Peripheral Devices

☐ Gate Reader (ex. Standalone gate reader device) Wedge

☐ Magnetic Stripe Reader (ex. Credit Card swipe) Wedge

☐ Optical Character Reader (ex. Passport reader) Wedge

☐ Barcode Reader (ex. 1D or 2D Barcode) Wedge

☐ Multiple Inputs (ex. Device with both MSR and OCR)

Web Services

☐ Traverse PRODUCTION ☒ Customer Insight PRODUCTION

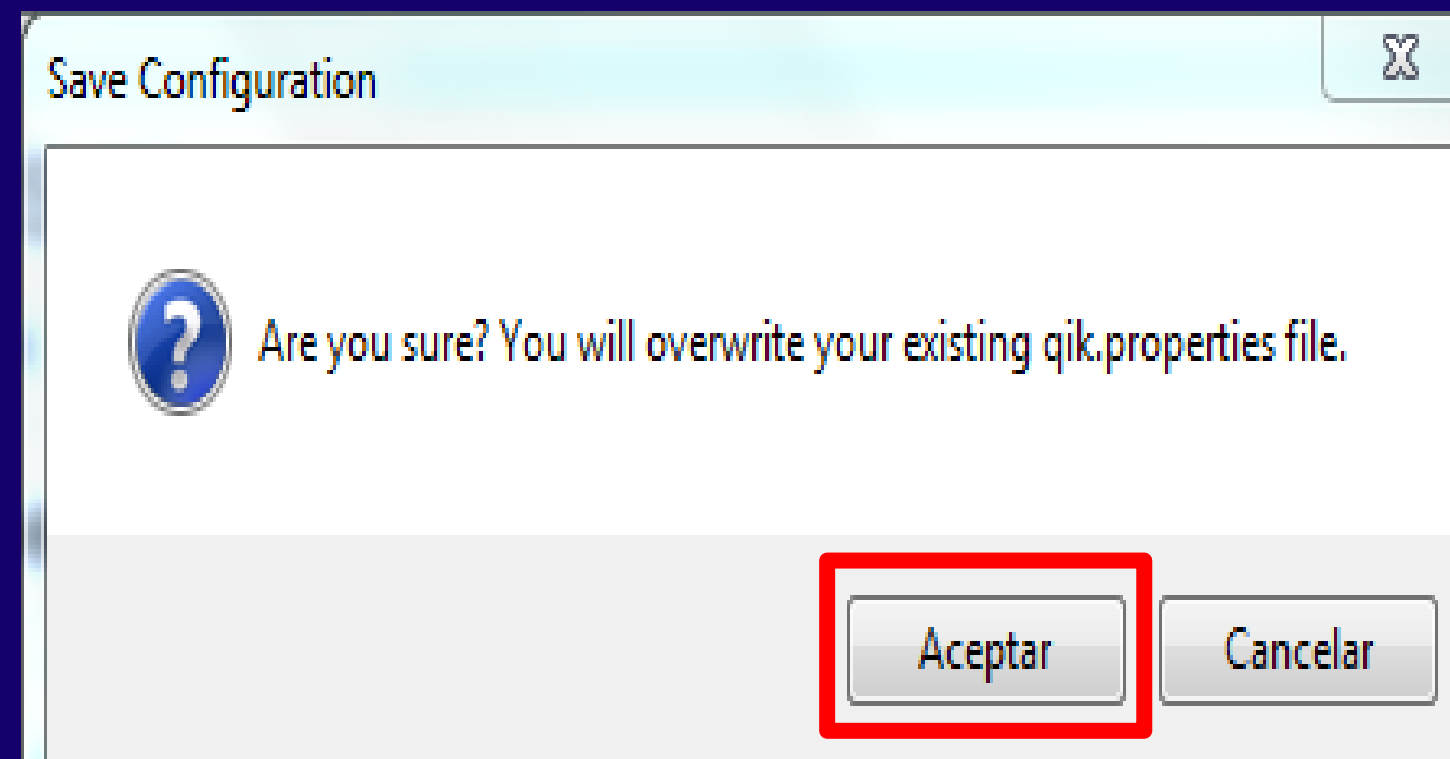
Others

☐ Bagdrop/Enhanced Passenger Processing

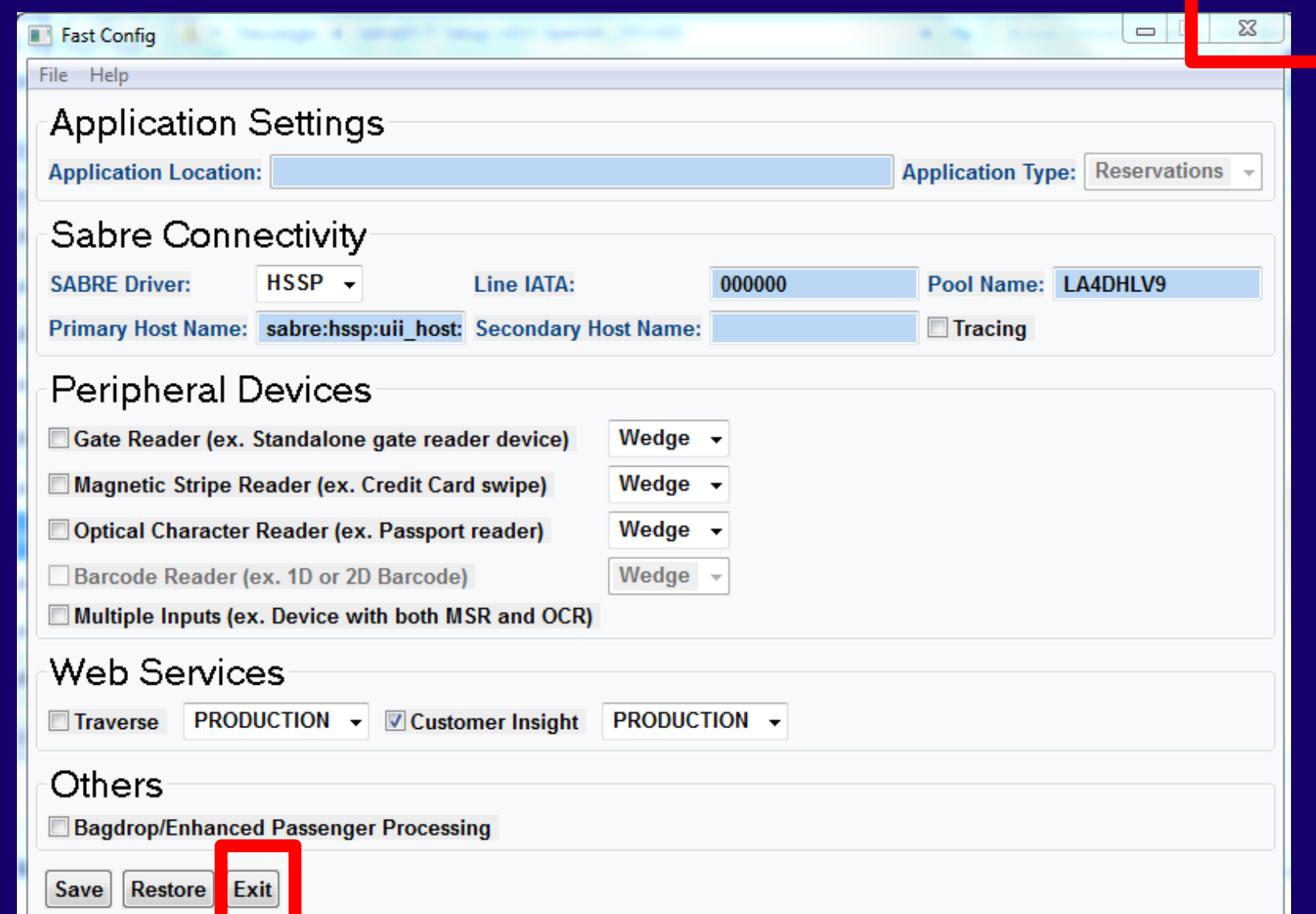
Save

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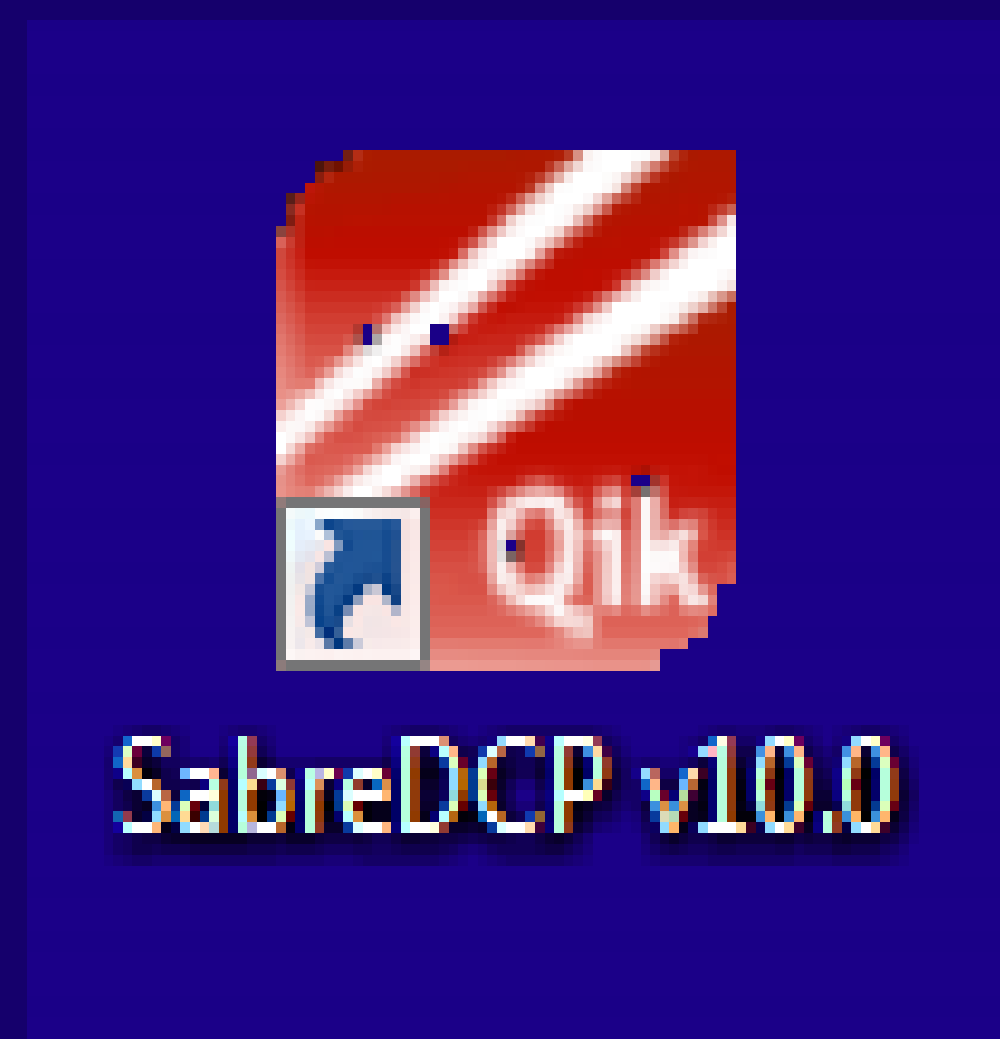
Haga clic en Aceptar



Haga clic en Salir o cierre la ventana con la “X”

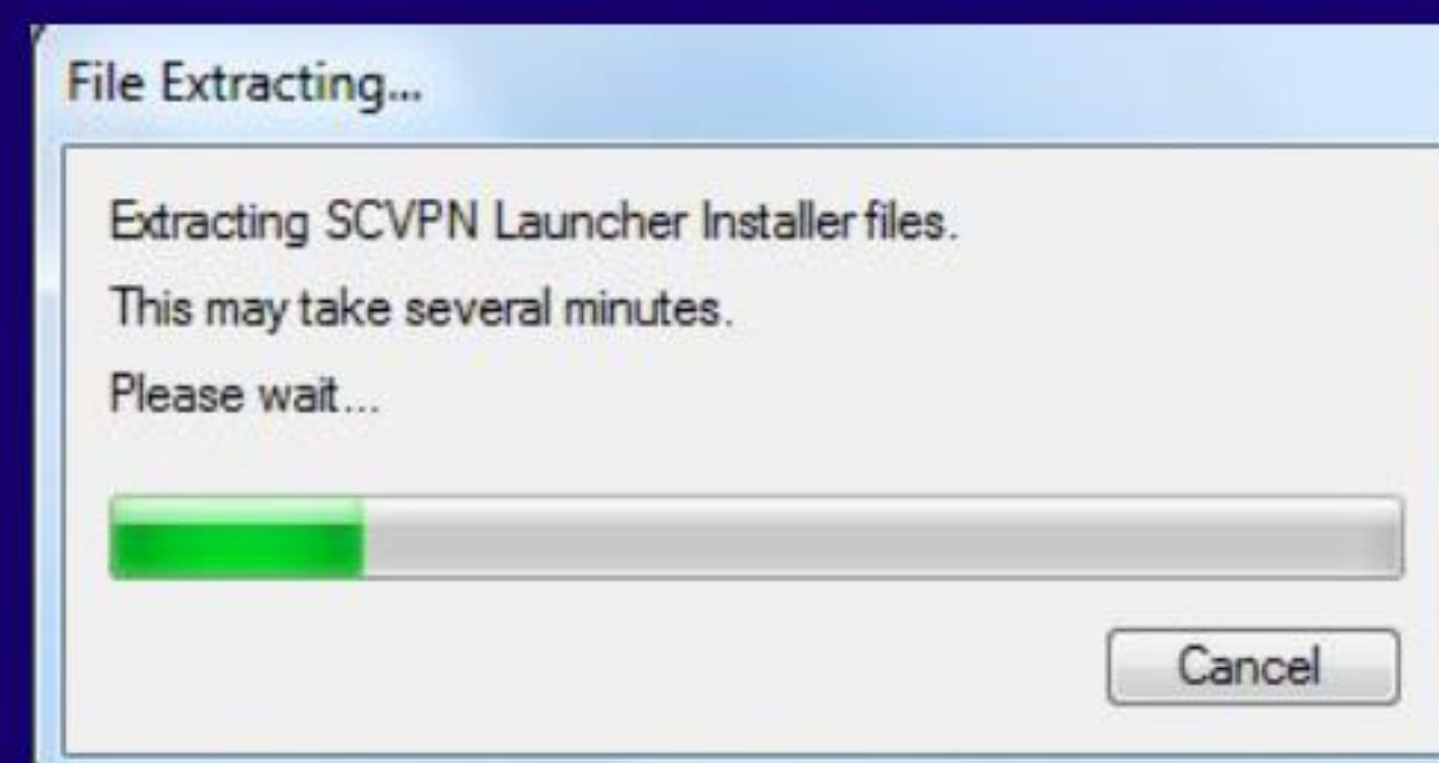
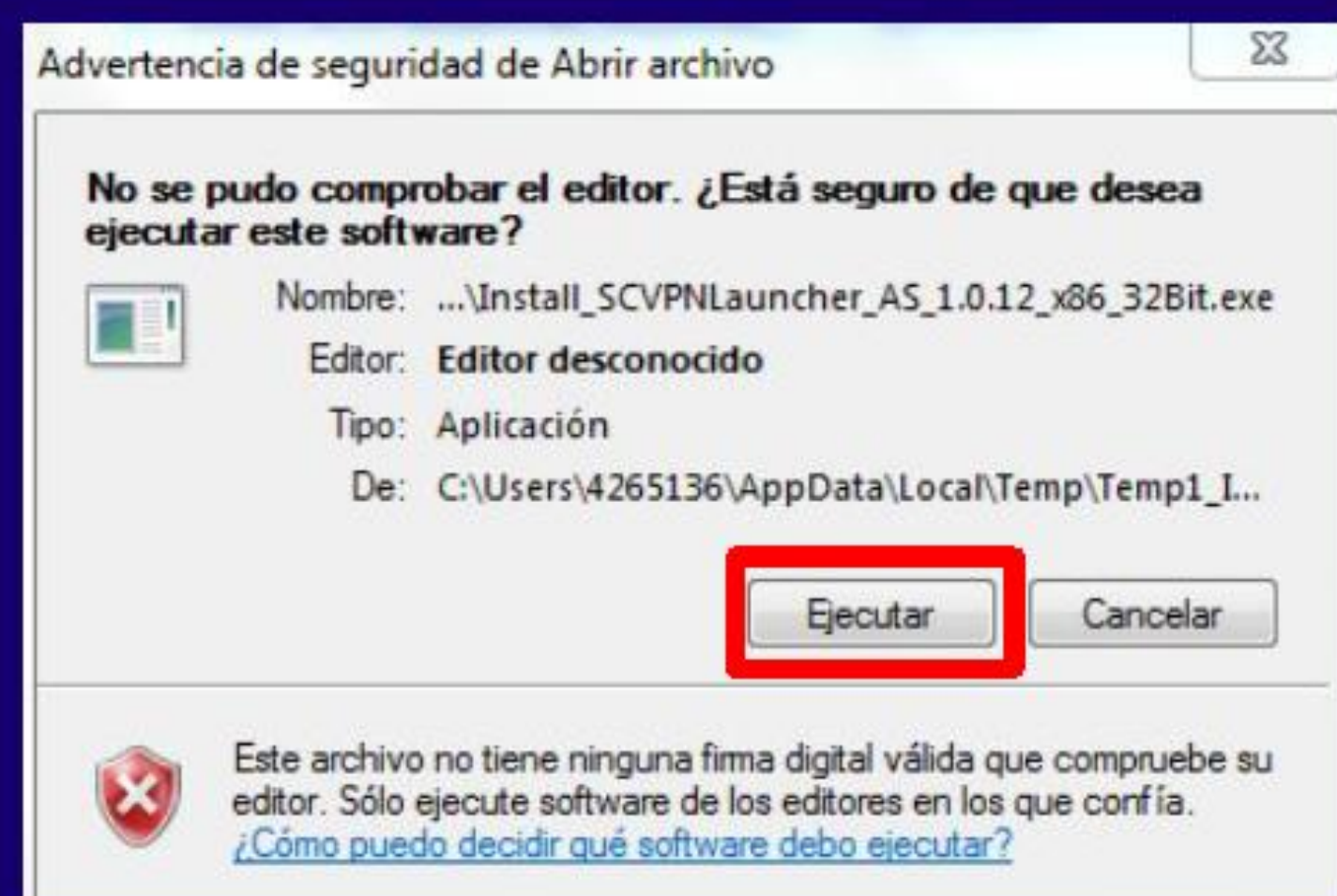


Se creará un nuevo acceso directo como el siguiente en su escritorio que indica que la instalación/actualización se ha completado con éxito



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Instalar la VPN y haga clic en “Ejecutar”



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Acceptar la politica y haga clic en “INSTALL”



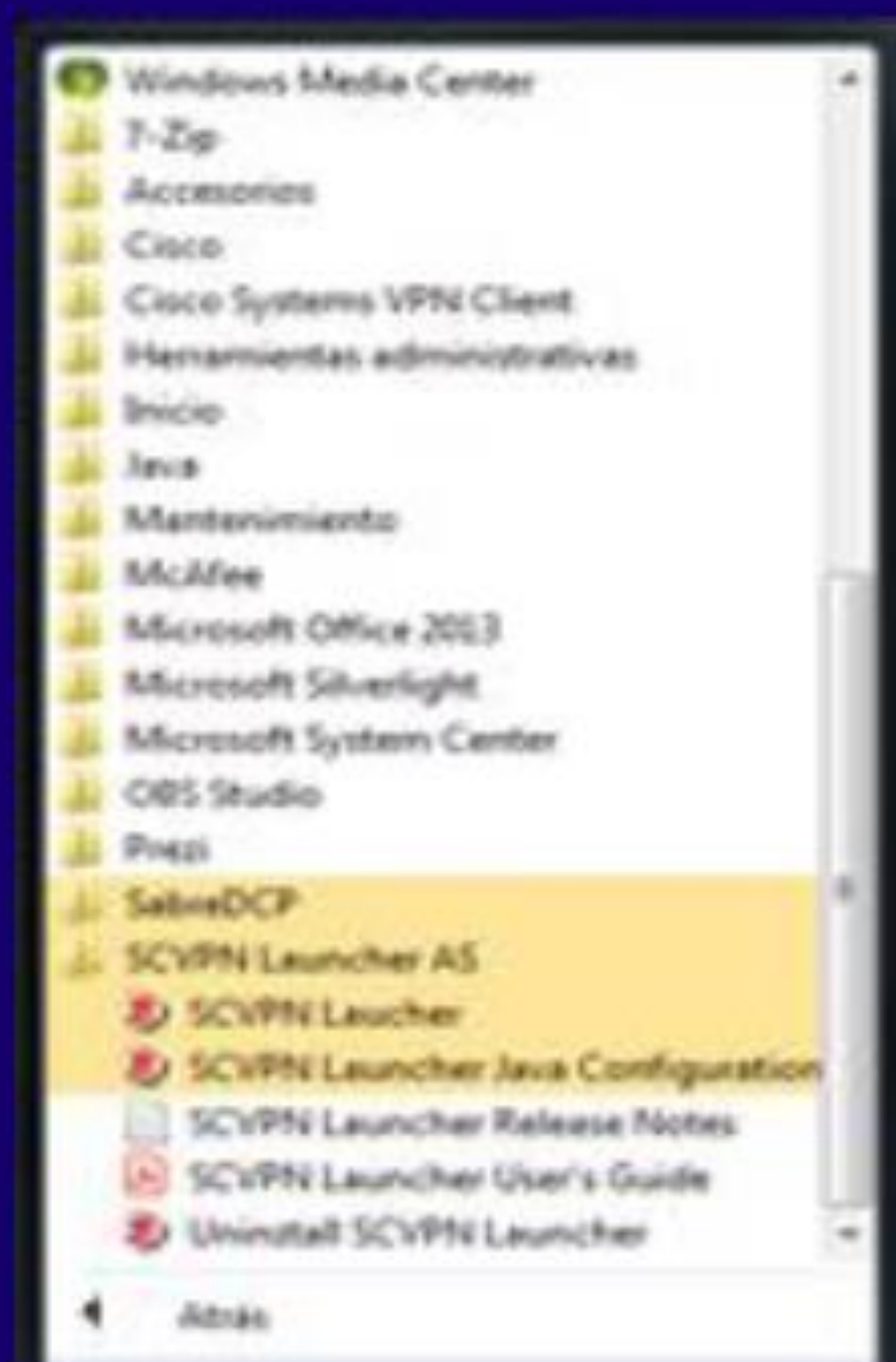
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Haga clic en “FINISH”



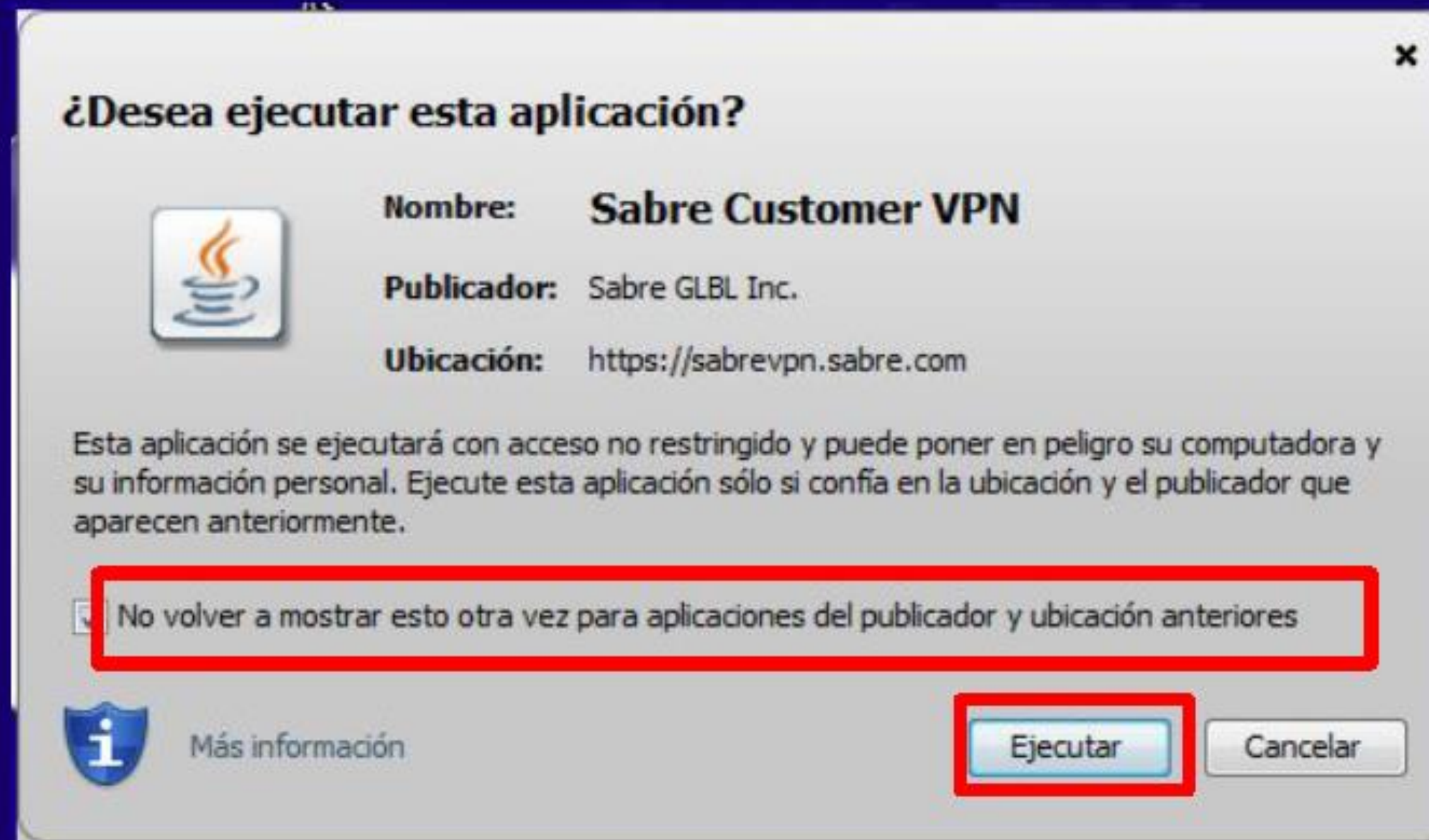
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Buscar el archivo “SCVPN Launcher” y ejecutarlo

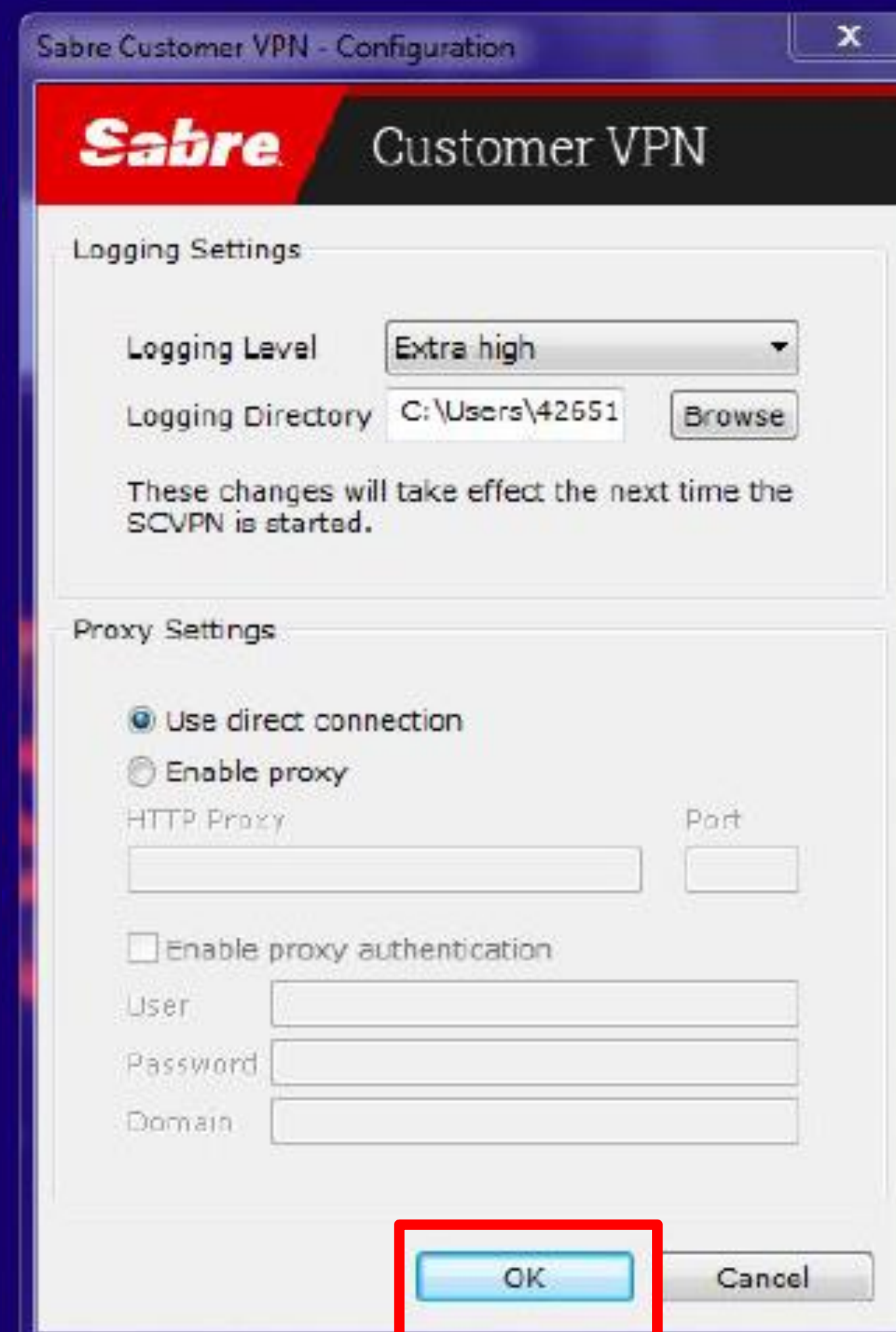


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Haga clic en “NO VOLVER A MOSTRA ESTO OTRA VEZ” y “Ejecutar”



Se abrirá la VPN y haga clic en “OK”



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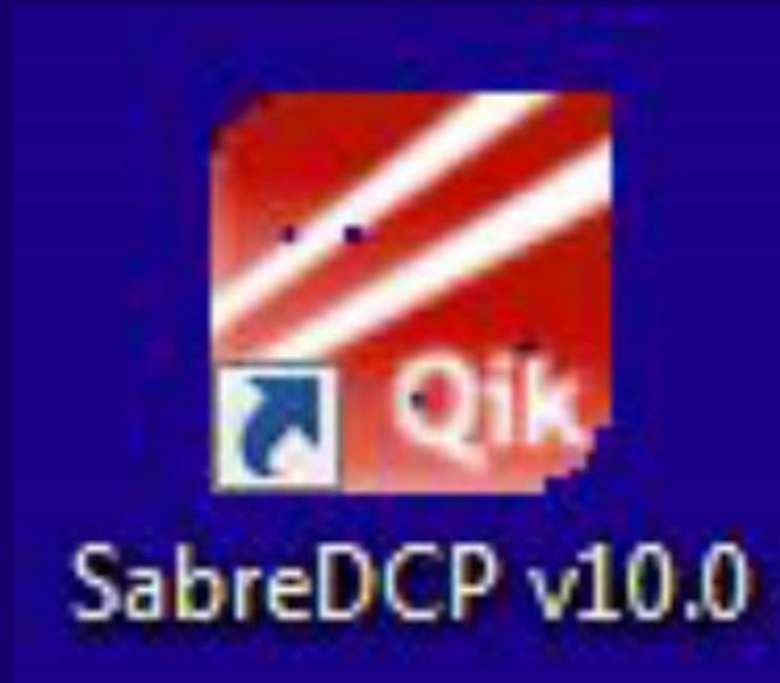
Ingresa el usuario y contraseña de la aplicación eLATAM (no es lo mismo usuario y contraseña del Community Portal). Insertar el sufijo “SUFFIX” y la partición “PARTITION” (siempre LA) y haga clic en “SIGN IN”



The screenshot shows a window titled "Sabre Customer VPN - Login". The window has a header with the Sabre logo and the text "Customer VPN". Below the header, there are four input fields: "Agent ID" (containing "4265136"), "Password" (containing masked characters), "Suffix" (empty), and "Partition" (empty). Below these fields is a checkbox labeled "Remember Agent ID, Suffix and Partition". At the bottom of the window, there are two buttons: "Sign In" and "Cancel". The "Sign In" button is highlighted with a red rectangle.

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Iniciar el eLATAM



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Equipo

eLATAM