

eLATAM Install Process



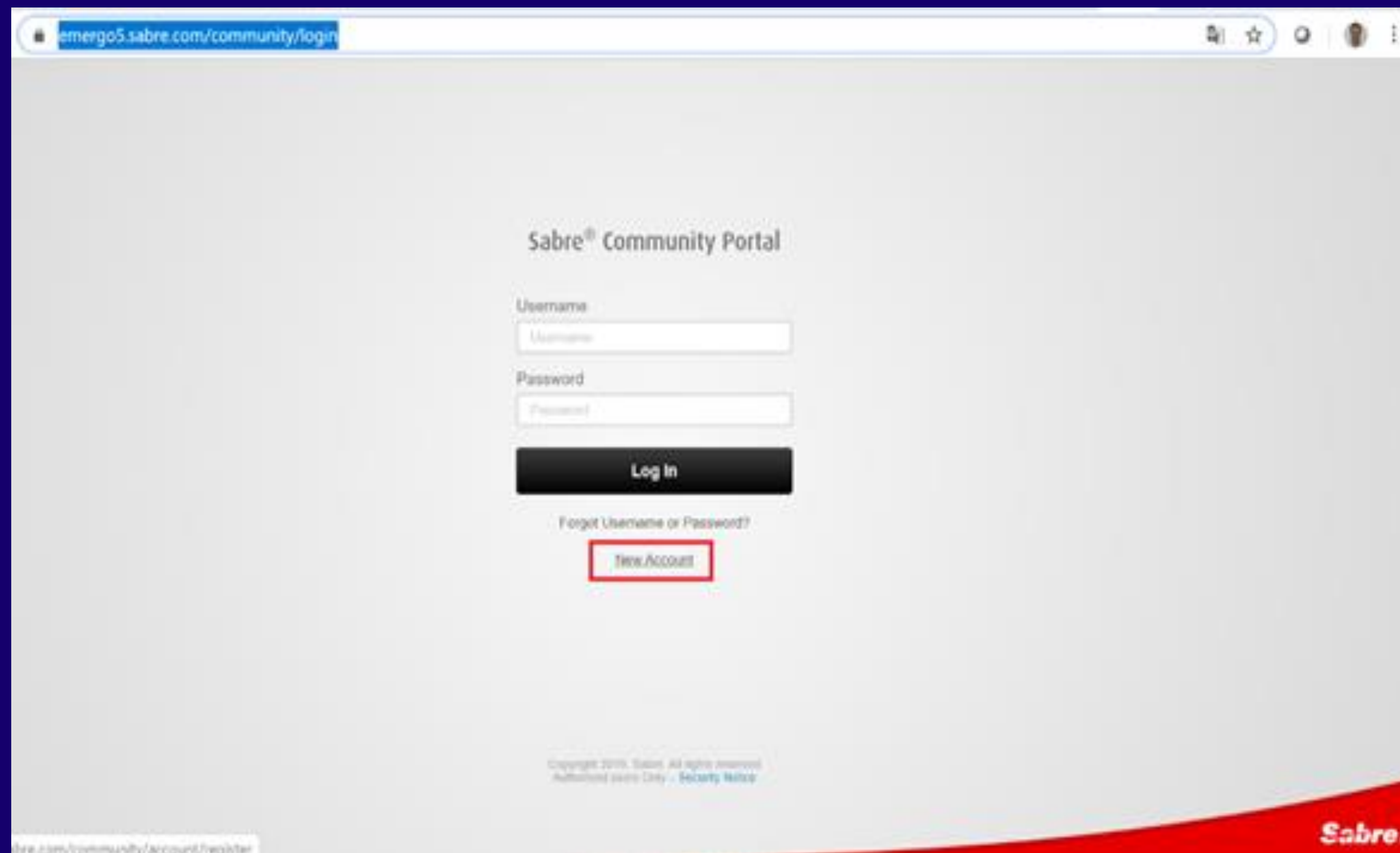


TABLE OF CONTENTS

1. Create an User and Password on Community Portal	3-7
2. User confirmation and Sign In	8-9
3. eLATAM access request	10-13
4. eLATAM Application	14
5. VPN Application	15
6. Install and Set up - eLATAM and VPN	16-28

Access SABRE portal: <https://emergo5.sabre.com/community/login>

Create “New Account”



The screenshot shows a web browser window with the URL emergo5.sabre.com/community/login in the address bar. The page title is "Sabre® Community Portal". Below the title, there are two input fields: "Username" and "Password". Below these fields is a black "Log In" button. Below the "Log In" button is a link that says "Forgot Username or Password?". Below that is a link that says "New Account", which is highlighted with a red rectangular box. At the bottom of the page, there is a small copyright notice: "Copyright 2019, Sabre. All rights reserved. Authorized users only - Security Notice". The Sabre logo is visible in the bottom right corner of the page.

eLATAM v10.1

Form: complete the information in order to create new account on SABRE portal

New Account Registration

First Name

Last Name

Password

Generate password

Confirm Password

Company

Email

IATA City Code

Employee Number

Country Code

Number

Ext (optional)

Security Question

Please select a question...

Answer to the Security Question

Security Question

Please select a question...

Answer to the Security Question

Security Notice

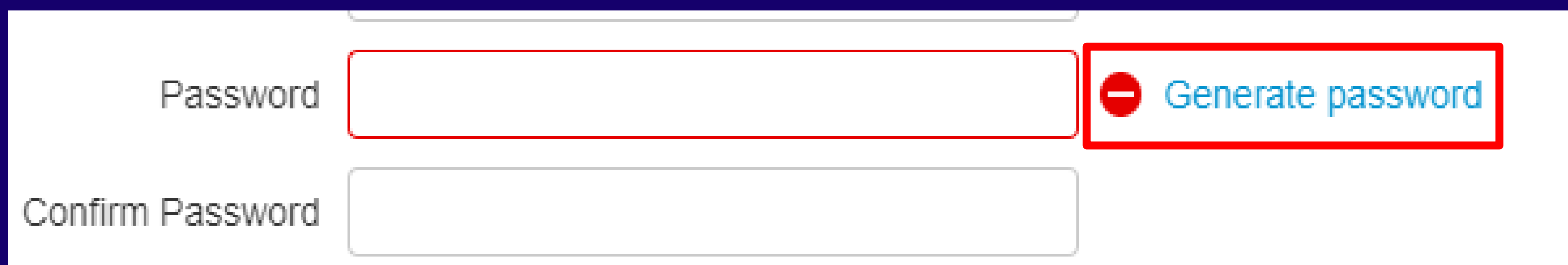
Only authorized users may access the Sabre Community Portal (the "site"). By registering and proceeding with the login process, you agree and consent to the collection and use of your information in conjunction with your use of the site, including but not limited to verification of your identify, e-mail messaging services and site administration. Your usage will be governed by the terms and conditions agreed upon in the agreement between your employer and Sabre, as well as the [Portal Terms and Conditions](#) and [Sabre's Privacy Policy](#). Be advised that Sabre monitors site activity. In its reasonable discretion, Sabre reserves the

eLATAM v10.1

Password creation

- you could generate an automatic password in “Generate password” or create a new one, following these steps:

- 10 Characters
- Alphanumeric
- Uppercase and Lowercase
- Special Character

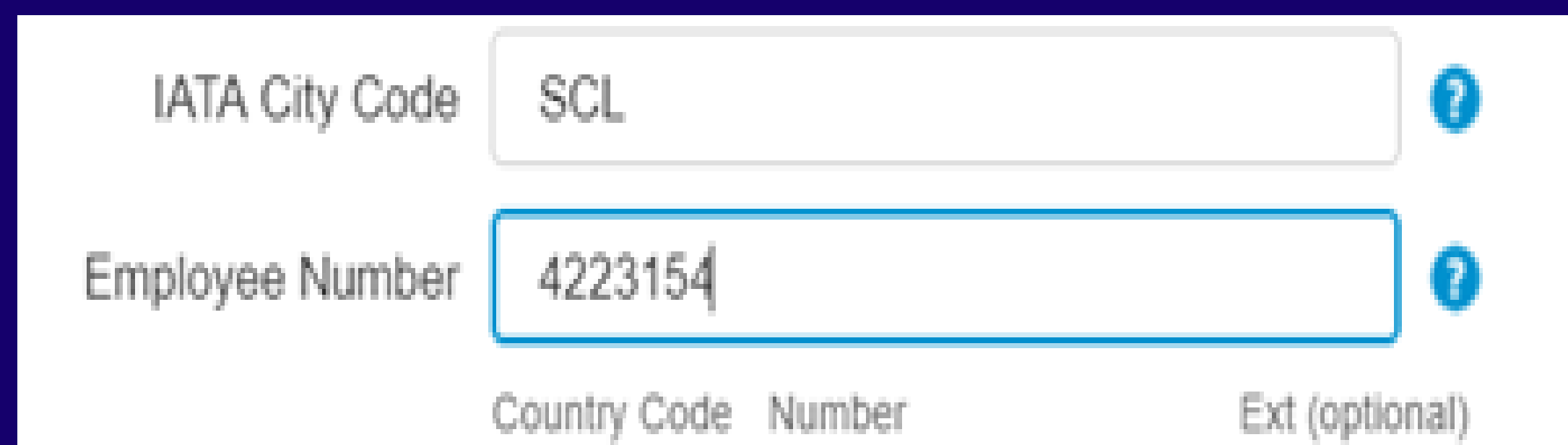


The screenshot shows a web form for password creation. It features two input fields: "Password" and "Confirm Password". The "Password" field is highlighted with a red border. To the right of the "Password" field is a button labeled "Generate password" with a red minus icon, also highlighted with a red border. The "Confirm Password" field is located below the "Password" field.

In the field COMPANY, insert “LATAM SSC Agencies - LASCAG”

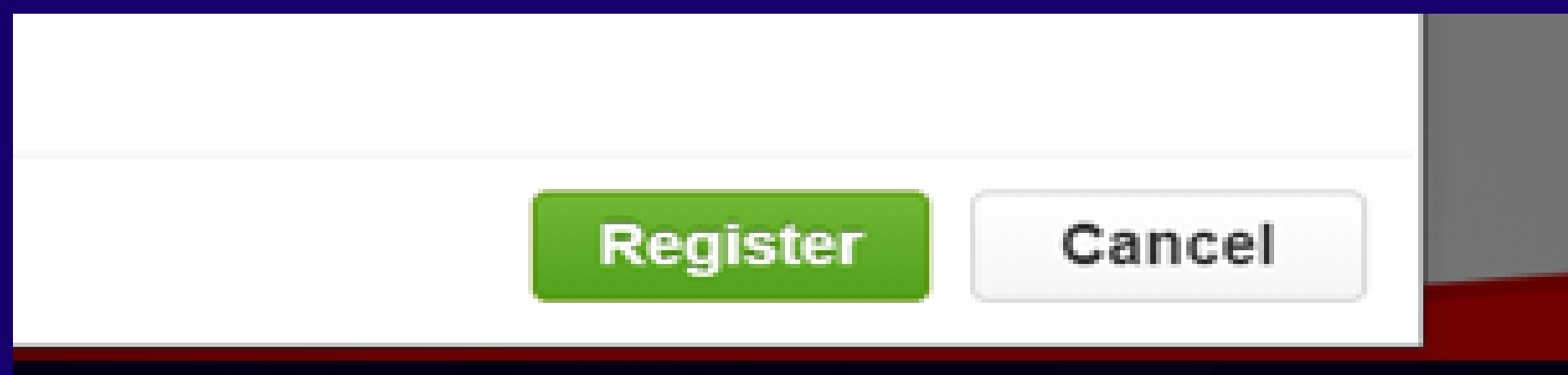
Company	LATAM SSC Agencies - LASCAG ?

In the field IATA CITY CODE, insert the IATA city code from the agency and in the EMPLOYEE NUMBER insert the identification number of the user (only numbers)



The screenshot shows a registration form with two input fields. The first field is labeled 'IATA City Code' and contains the text 'SCL'. The second field is labeled 'Employee Number' and contains the text '4223154'. Below the 'Employee Number' field, there are labels for 'Country Code', 'Number', and 'Ext (optional)'. Both input fields have a blue question mark icon to their right.

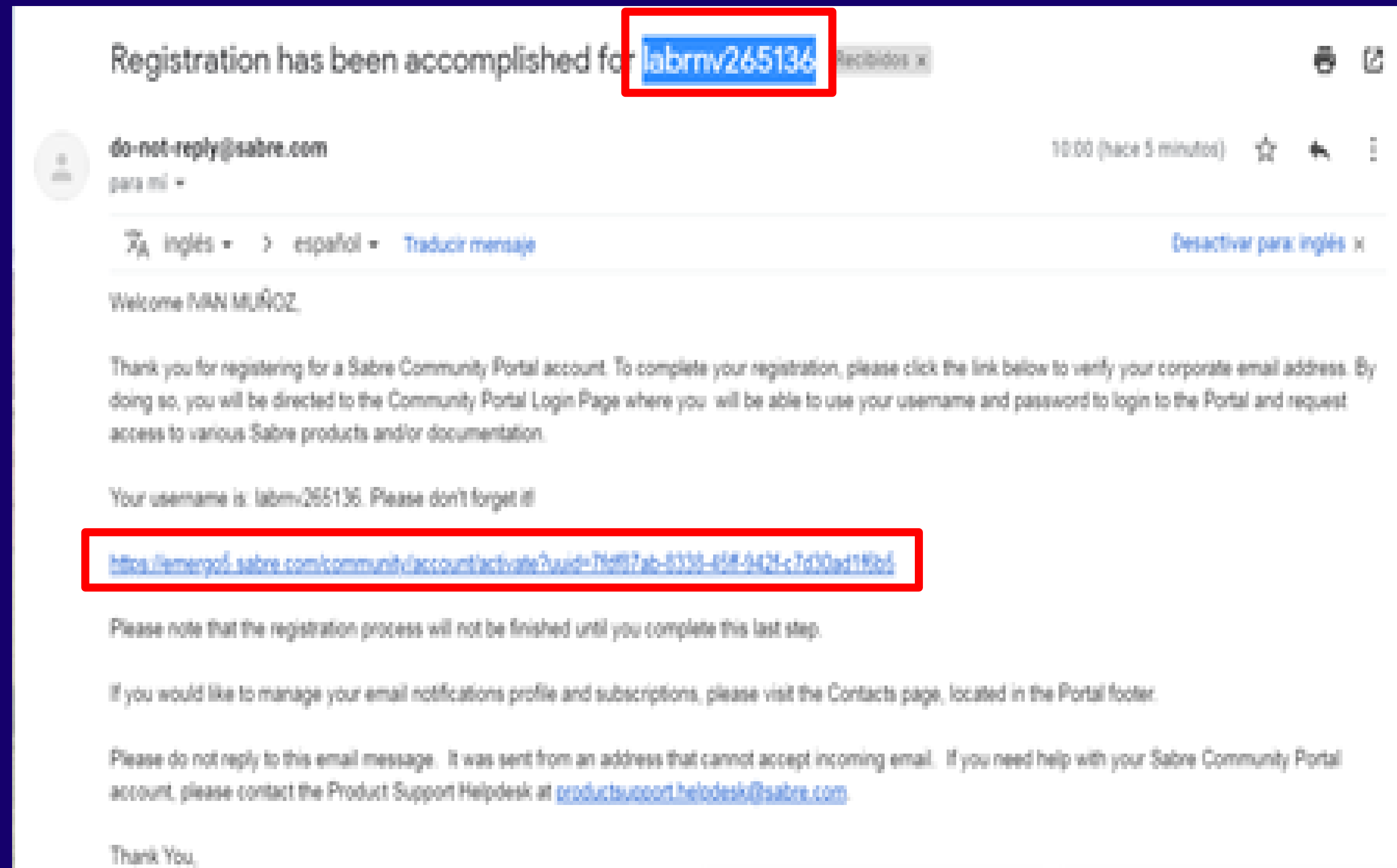
Register and accept the conditions, once the data is completed



The screenshot shows the bottom of a registration form. At the bottom, there are two buttons: a green 'Register' button and a grey 'Cancel' button.

eLATAM v10.1

A confirmation email will arrive with the user number created. Click on the link sent to activate the account.



Once the user is activated, enter on the Community Portal with the username and password

Sabre® Community Portal

Username

la02574546

Password

.....

Log In

[Forgot Username or Password?](#)

[New Account](#)



If you do not have access, click REQUEST ACCESS

SabreSonic® CSS Interact

All content types

Name	Type	Date Added	Actions
▶ SabreSonic® Customer Sales & Service Suite Information			
▶ SabreSonic® CSS Interact Solution Information			
▶ Version 11.0 - Community DCP	i You don't have access to files from this release		Request Access
▼ Version 10.1 - Community DCP			
Community DCP v10.1 Release - English	Downloadable Application	Jun 16 2020	Download
Community DCP v10.1 Release - Portuguese	Downloadable Application	Jun 16 2020	Download
Community DCP v10.1 Release - Spanish	Downloadable Application	Jun 16 2020	Download
Interact 10.1 - DCP Install Guide - 07Apr2020	Install Guide	Apr 7 2020	Download
SCVPN Launcher v1.0.12 - Install File	Downloadable Application	Apr 5 2020	Download
▶ Version 10.0 - Community DCP			

eLATAM v10.1

Request the access

Request Access to Documentation & Downloads

Release: Version 10.0.0 - Community DCP

i

How and why to request access
Accessing files from this release requires the approval of an administrator. Clicking "Send Request" will send a request to the administrator who will either approve or deny your access. This process may take 2 business days.

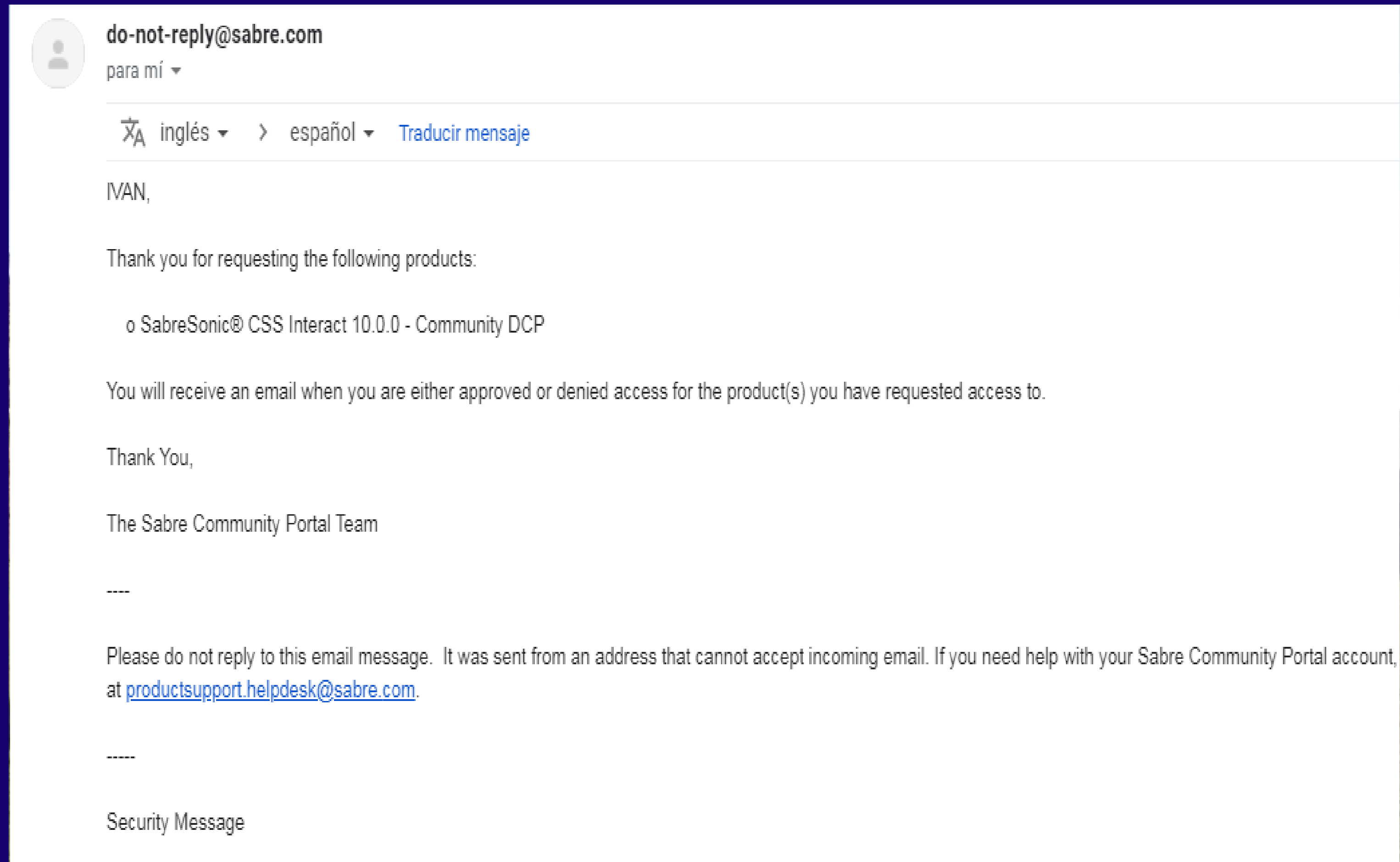
☒ Never show this message again, just send request.

Send Request

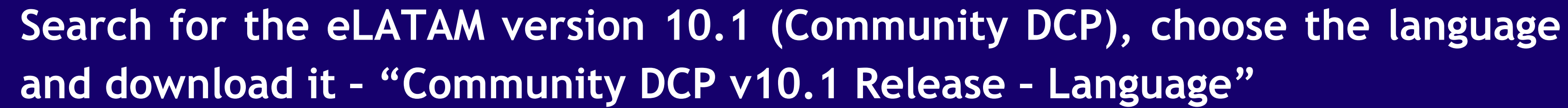
Cancel

eLATAM v10.1

A confirmation email will be sent and you need wait for approval.



eLATAM v10.1



eLATAM v10.1

Do the same process to download the VPN - “SCVPN Launcher v1.0.12 - Install File”

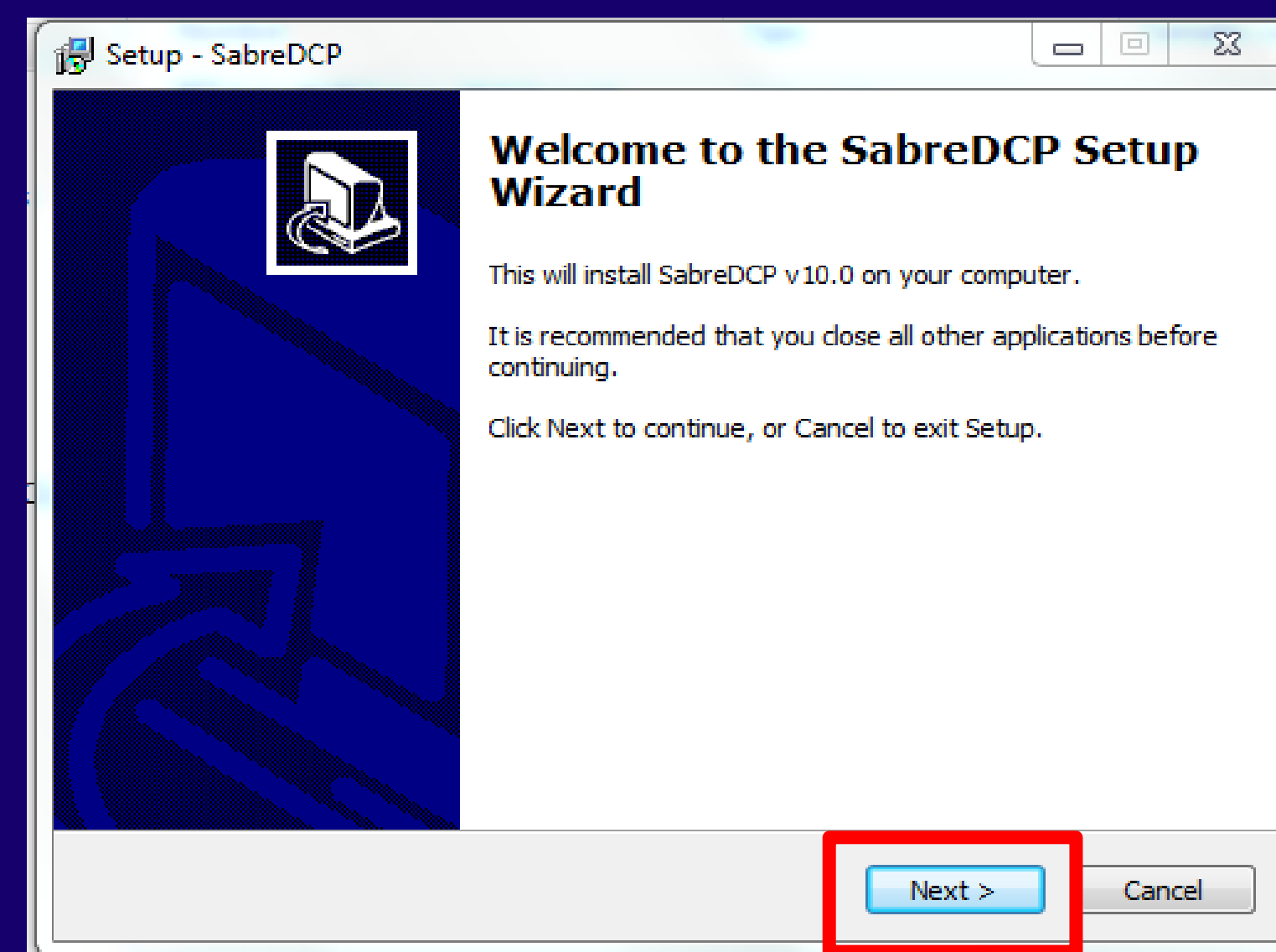
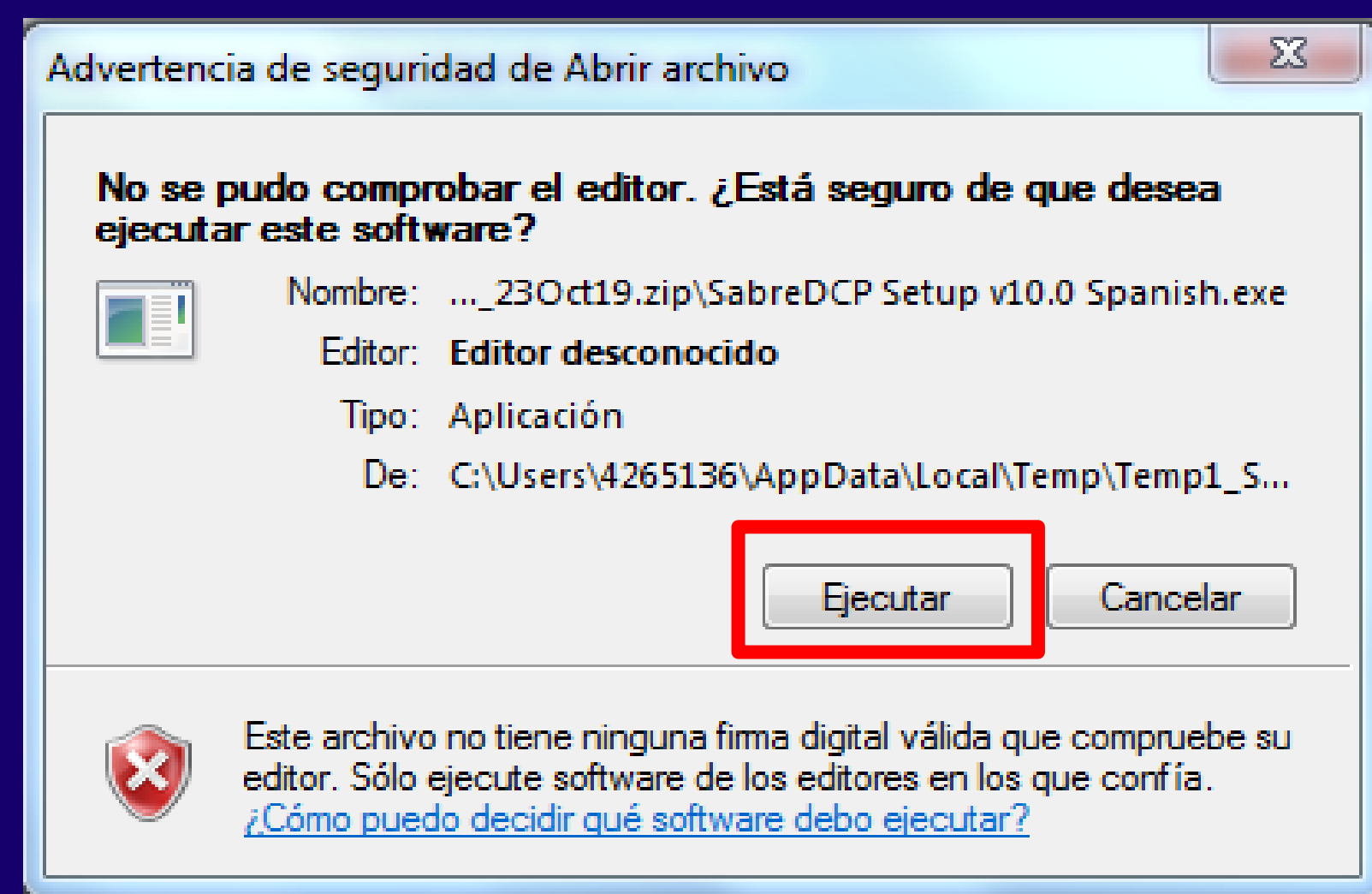
SabreSonic® CSS Interact

All content types

Name	Type	Date Added	Actions
▶ SabreSonic® Customer Sales & Service Suite Information			
▶ SabreSonic® CSS Interact Solution Information			
▶ Version 11.0 - Community DCP		<div><div><div></div></div><div>You don't have access to files from this release</div><div>Request Access</div></div>	
▼ Version 10.1 - Community DCP			
Community DCP v10.1 Release - English	Downloadable Application	Jun 16 2020	Download
Community DCP v10.1 Release - Portuguese	Downloadable Application	Jun 16 2020	Download
Community DCP v10.1 Release - Spanish	Downloadable Application	Jun 16 2020	Download
Interact 10.1 - DCP Install Guide - 07Apr2020	Install Guide	Apr 7 2020	Download
SCVPN Launcher v1.0.12 - Install File	Downloadable Application	Apr 5 2020	Download
▶ Version 10.0 - Community DCP			

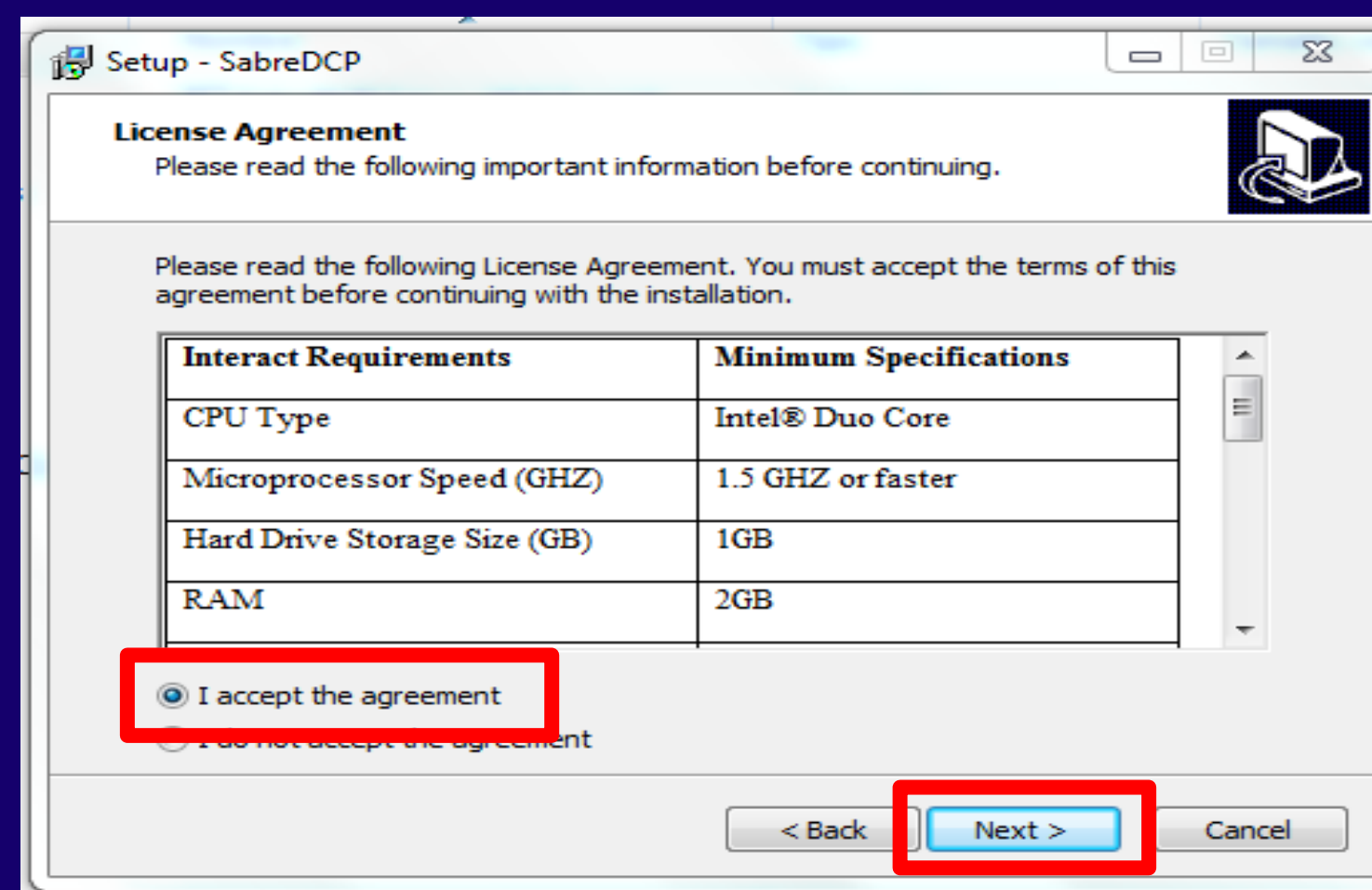
eLATAM v10.1

Once downloaded, run the eLATAM install file

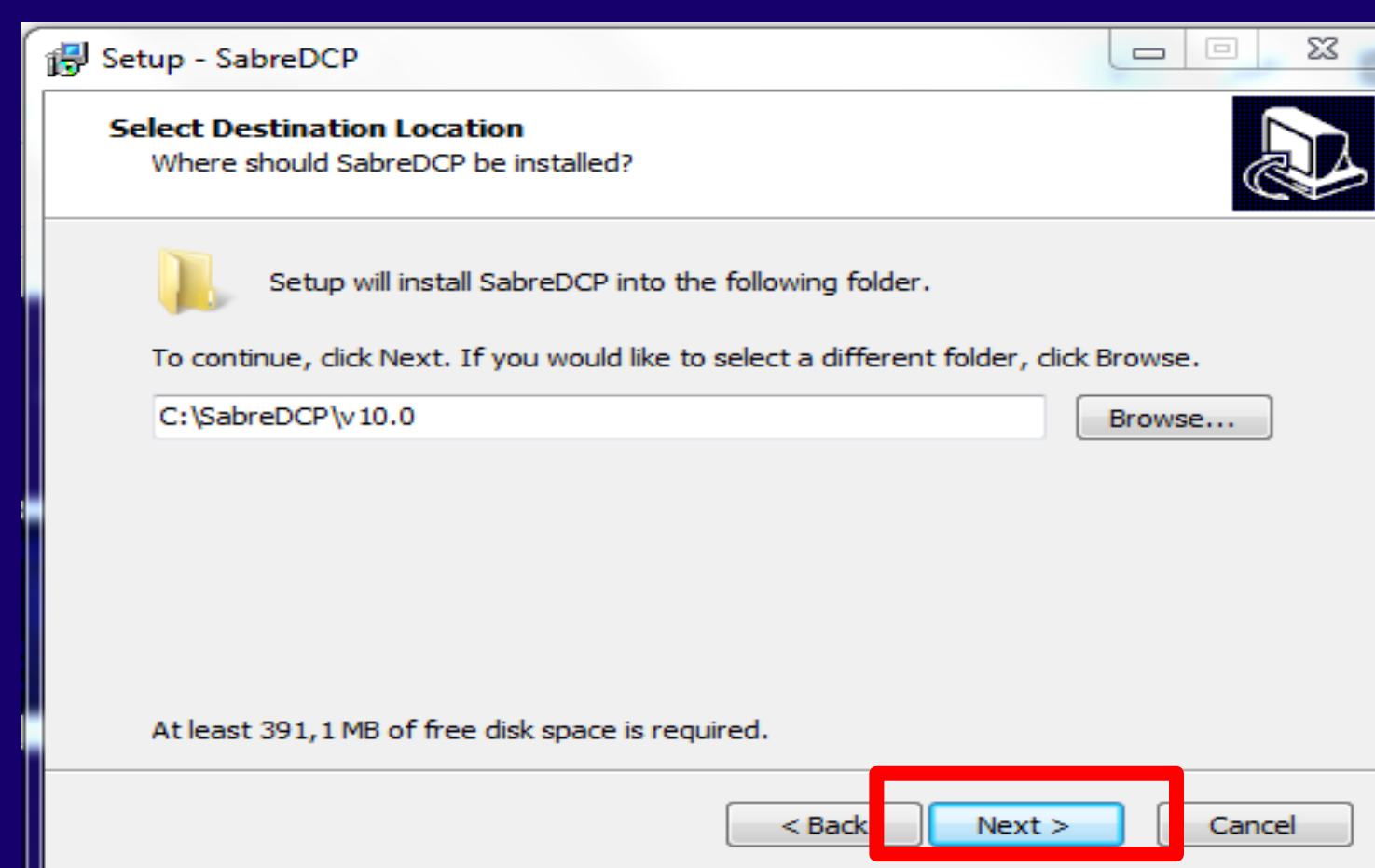


eLATAM v10.1

Accept the policy and click on “NEXT”

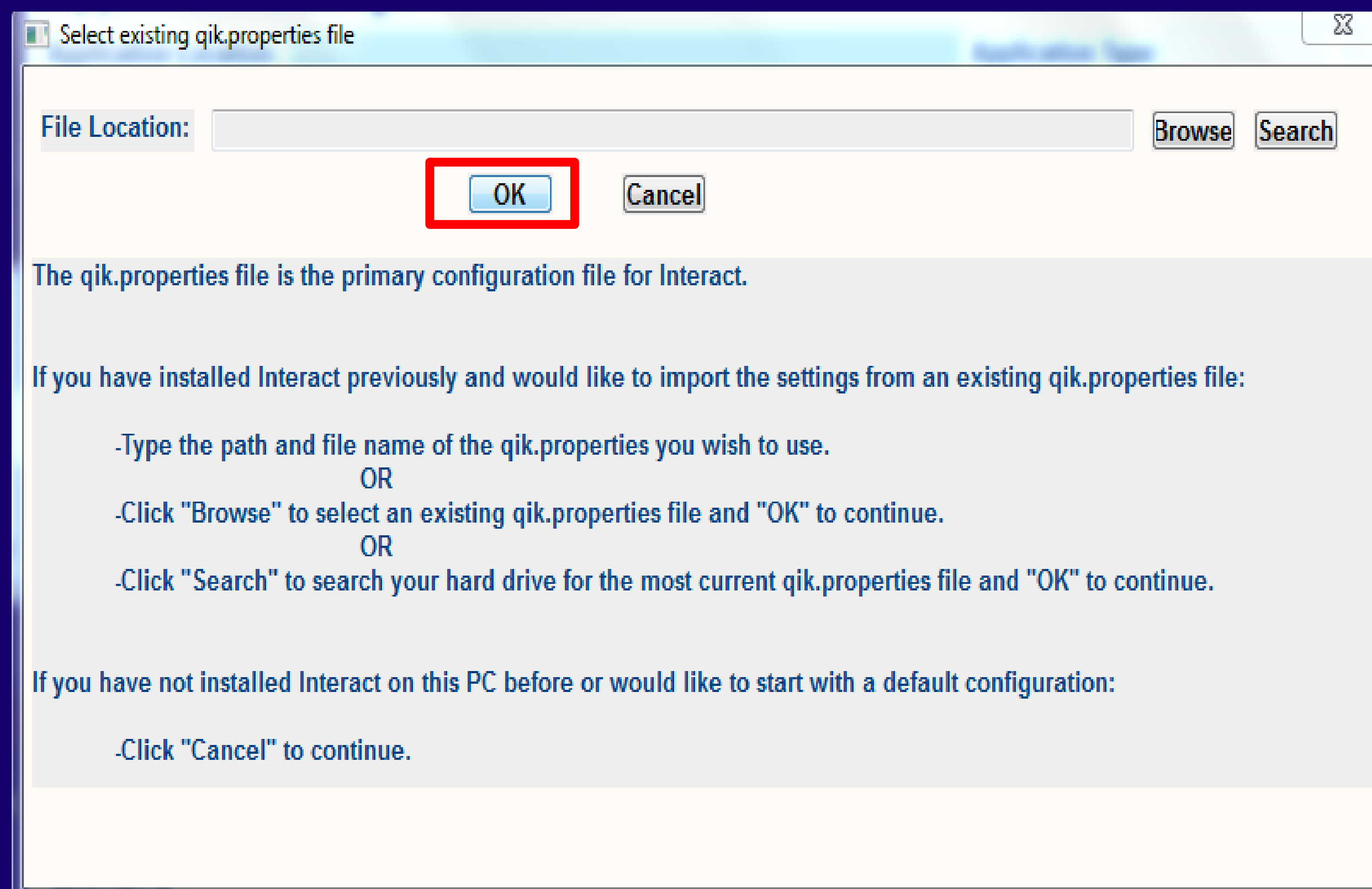


Again “NEXT”, without changing the path

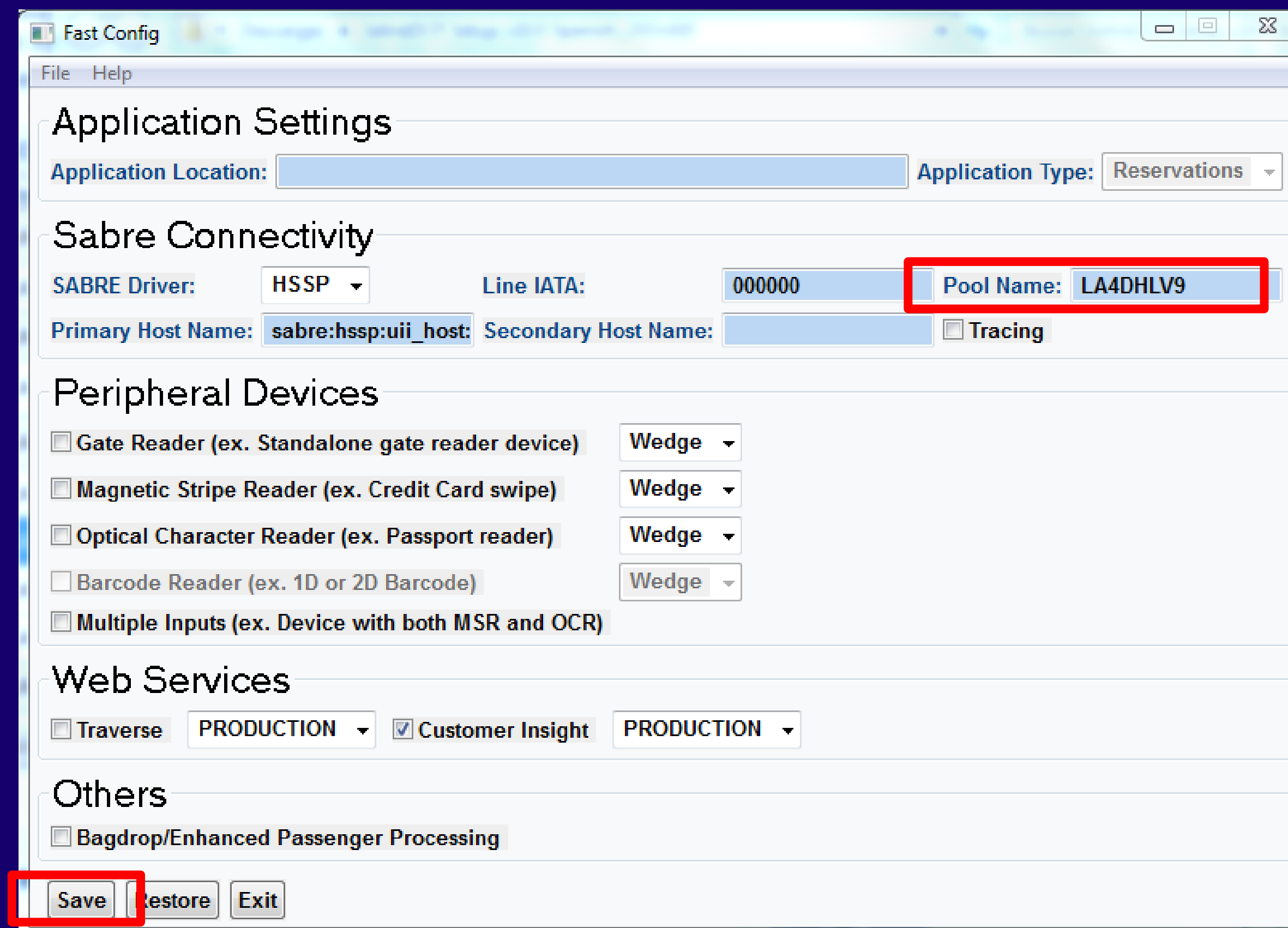


eLATAM v10.1

Click on OK



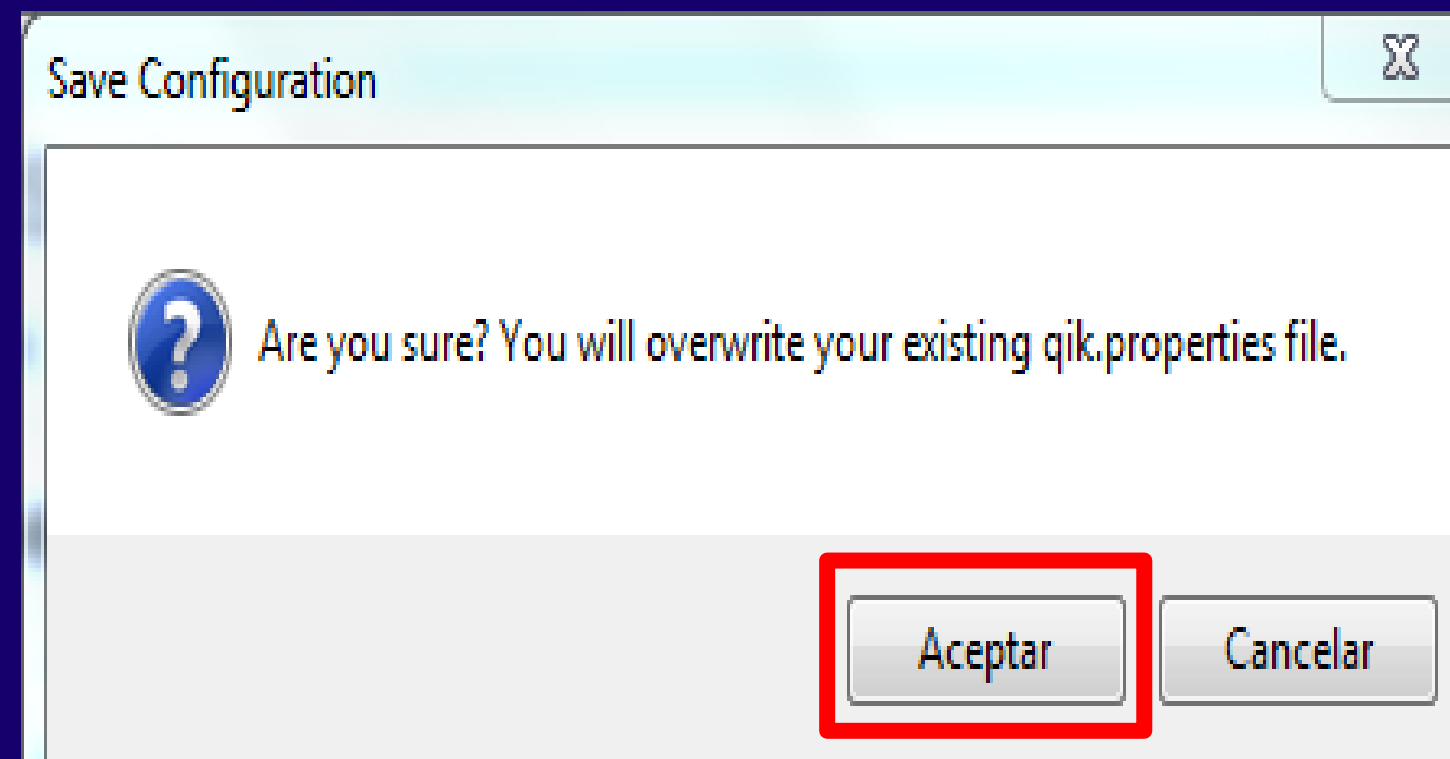
Insert the “POOL NAME” with the value LA4DHLV9 and “SAVE”.



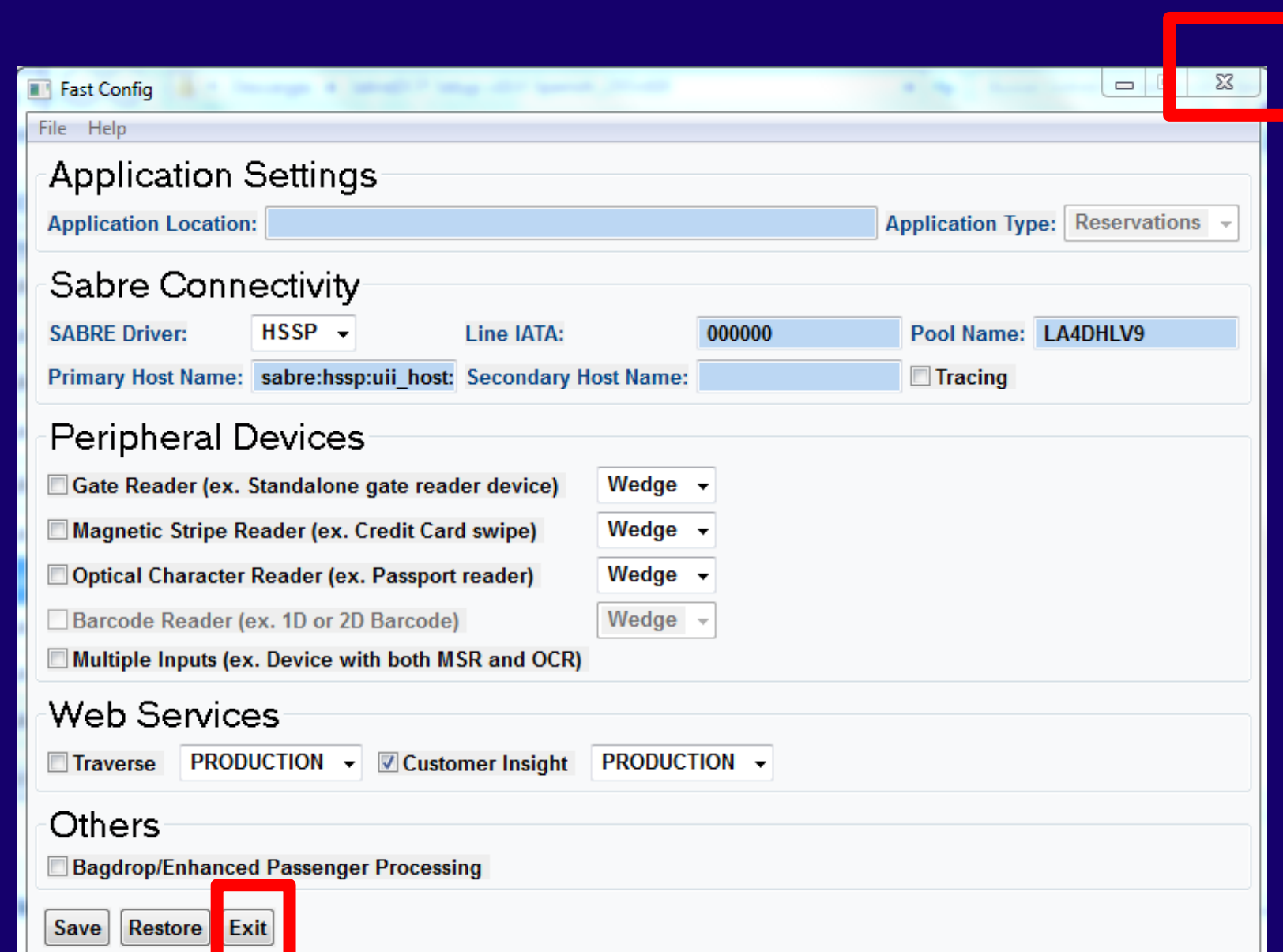
The screenshot shows the 'Fast Config' application window with the following sections and settings:

- Application Settings**
 - Application Location: [Empty text box]
 - Application Type: Reservations
- Sabre Connectivity**
 - SABRE Driver: HSSP
 - Line IATA: 000000
 - Pool Name: LA4DHLV9** (highlighted with a red box)
 - Primary Host Name: sabre:hssp:uii_host
 - Secondary Host Name: [Empty text box]
 - Tracing: ☐
- Peripheral Devices**
 - Gate Reader (ex. Standalone gate reader device): Wedge
 - Magnetic Stripe Reader (ex. Credit Card swipe): Wedge
 - Optical Character Reader (ex. Passport reader): Wedge
 - Barcode Reader (ex. 1D or 2D Barcode): Wedge
 - Multiple Inputs (ex. Device with both MSR and OCR): ☐
- Web Services**
 - Traverse: PRODUCTION
 - Customer Insight: ☒ PRODUCTION
- Others**
 - Bagdrop/Enhanced Passenger Processing: ☐
- Buttons** (at the bottom, with 'Save' highlighted by a red box): Save, Restore, Exit

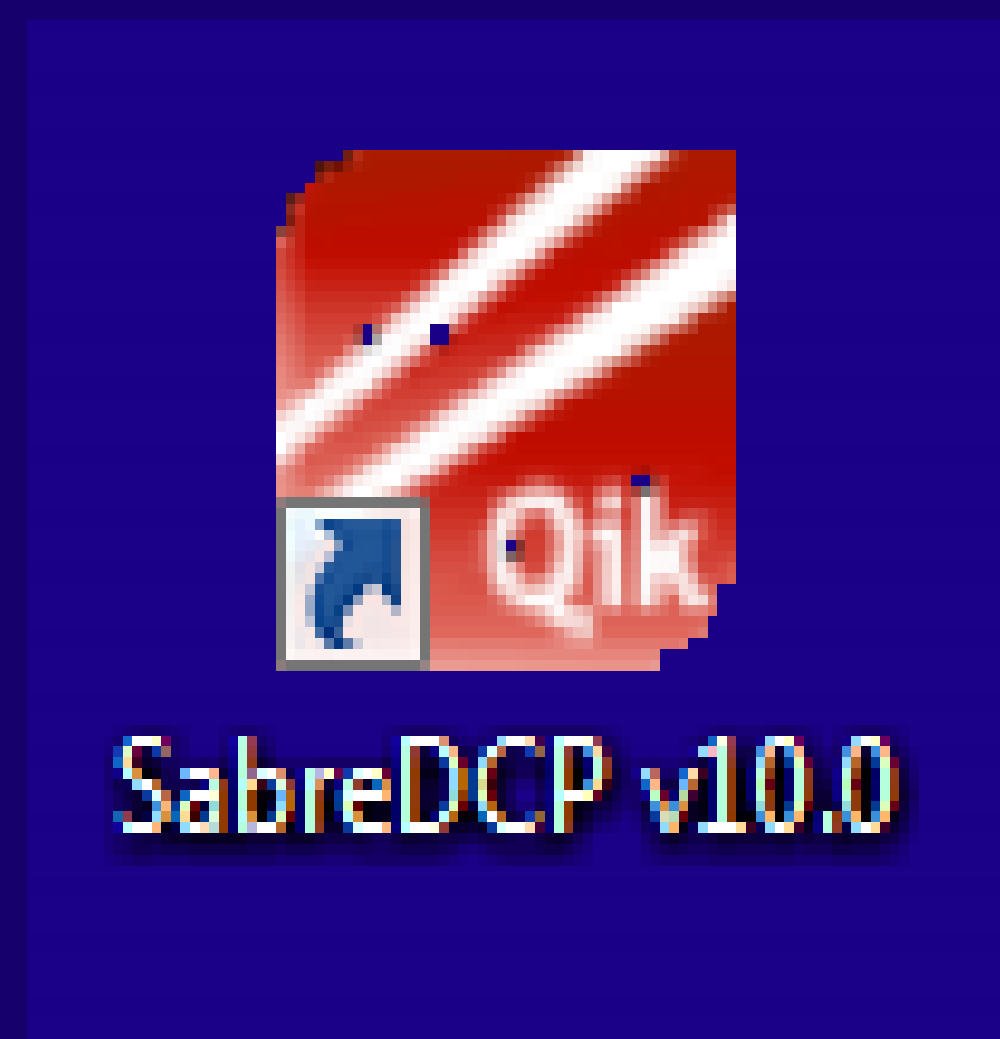
Click on accept



Click on “EXIT” or close the window “X”

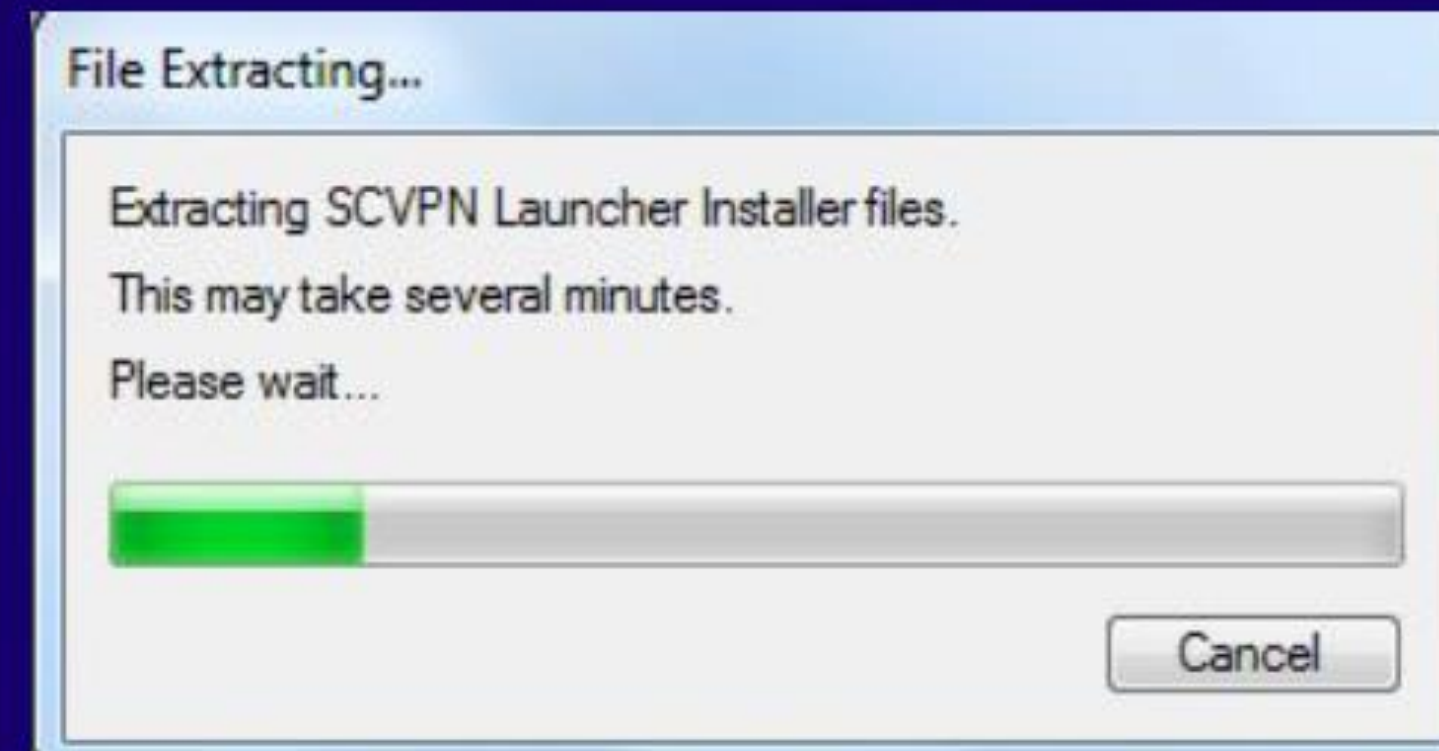
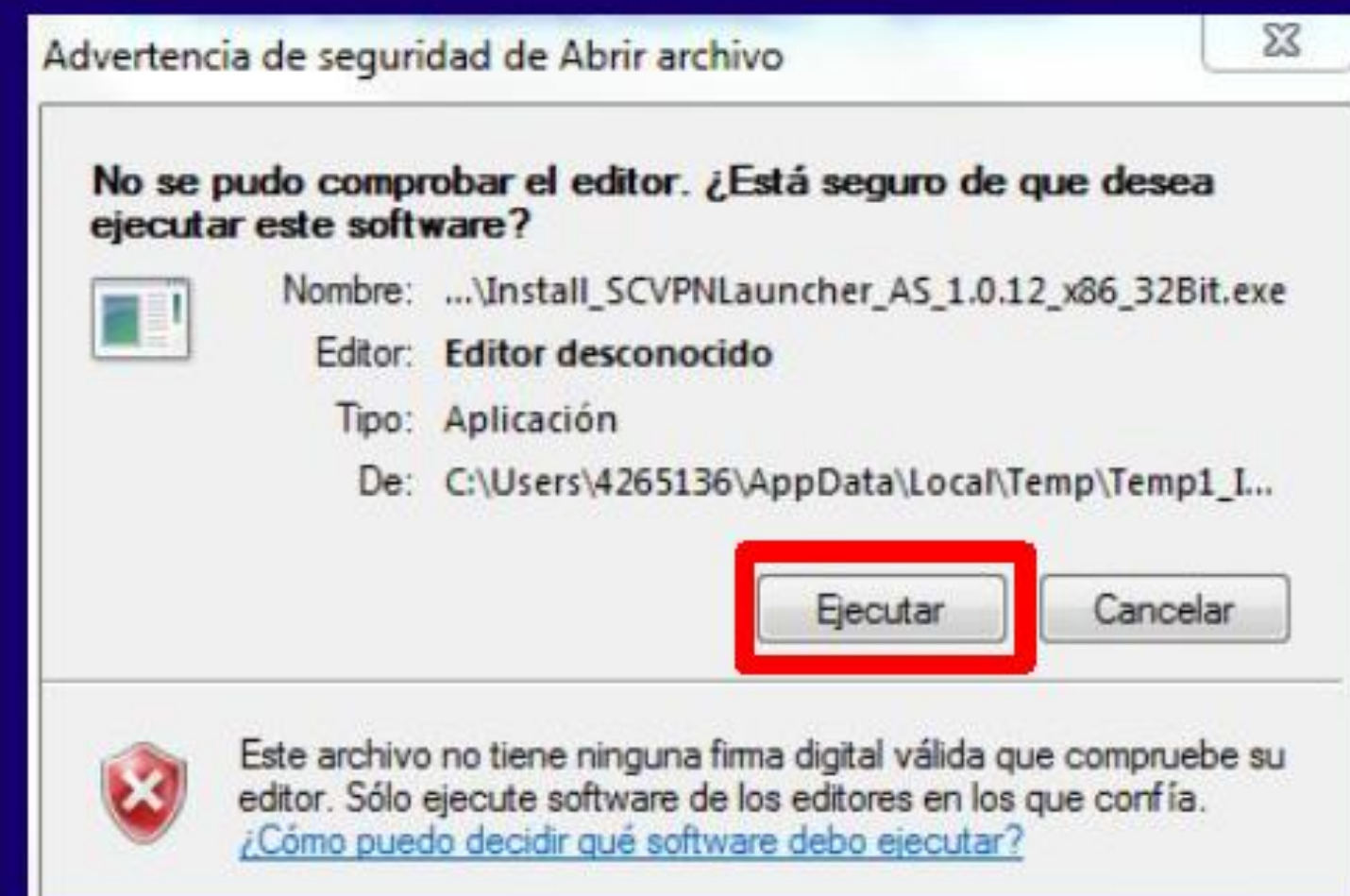


A shortcut will be created on the desktop



eLATAM v10.1

Run the VPN



eLATAM v10.1

Accept the policy and click on “INSTALL”



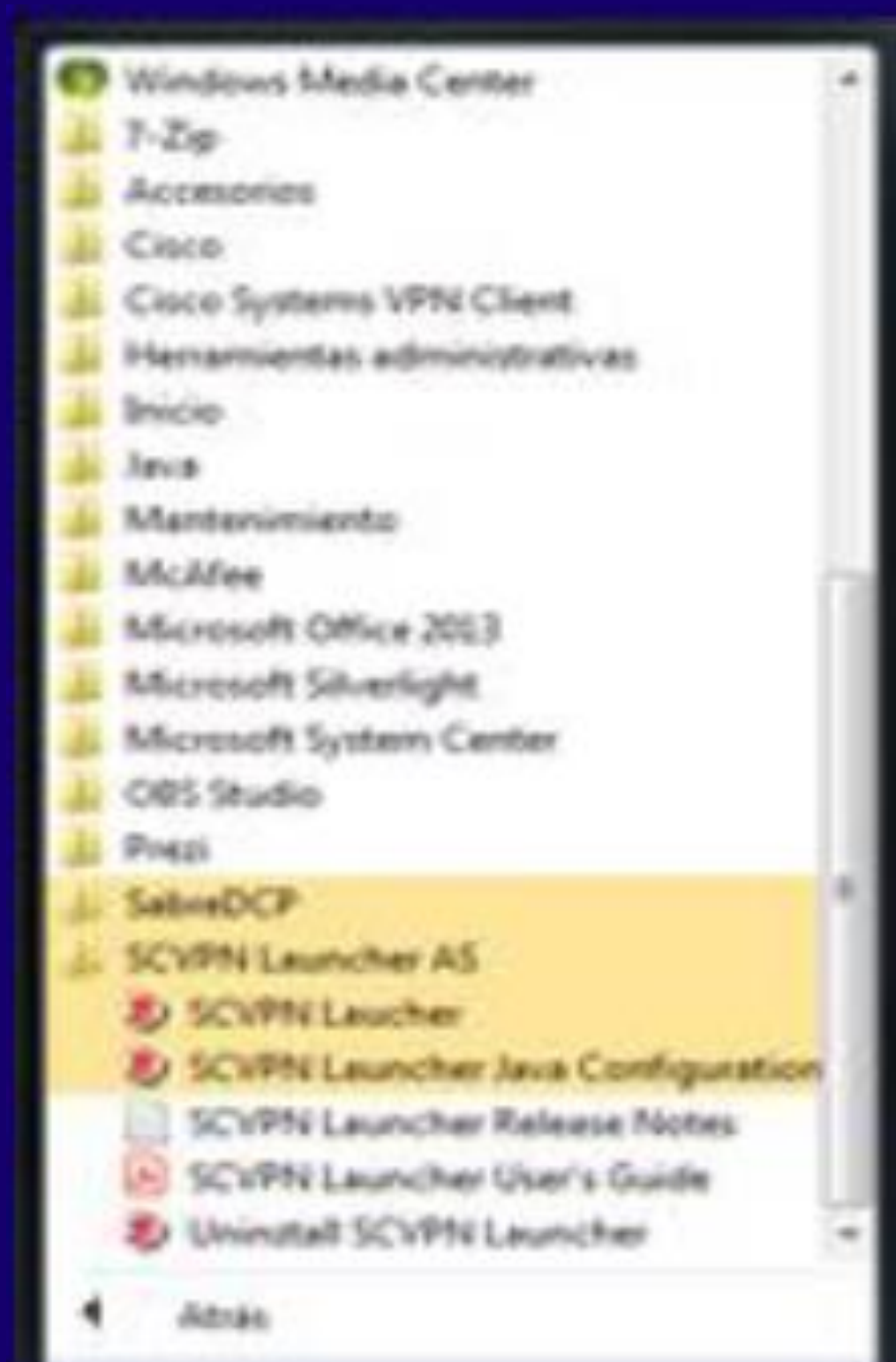
eLATAM v10.1

Click on “FINISH”



eLATAM v10.1

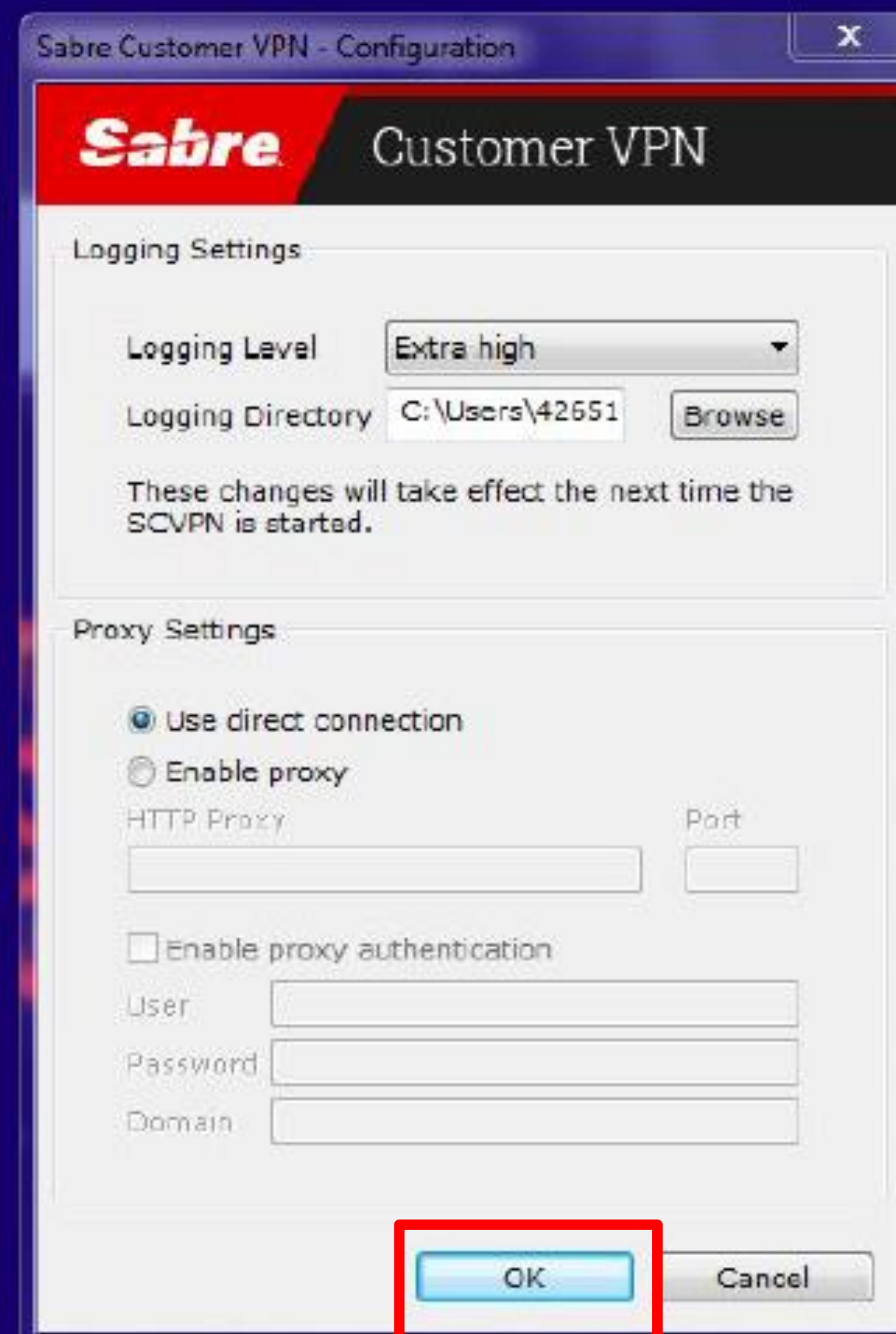
Search the file “SCVPN Launcher” and run it



Click on “DO NOT SHOW AGAIN” and “RUN”



The VPN will open and click on “OK”



eLATAM v10.1

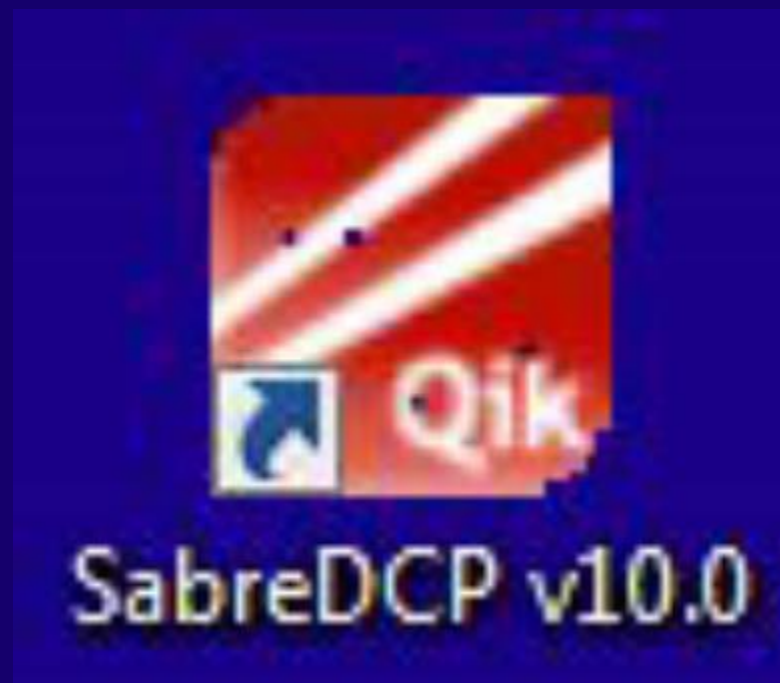
Enter the user and password from eLATAM (not the Community Portal access). Insert the “SUFFIX” and “PARTITION” (always LA) and click on SIGN IN



The image shows a screenshot of the 'Sabre Customer VPN - Login' window. The window has a title bar with the text 'Sabre Customer VPN - Login' and a close button. The main area has a header with the 'Sabre' logo and the text 'Customer VPN'. Below the header, there are four input fields: 'Agent ID' (containing '4265136'), 'Password' (containing masked characters), 'Suffix' (empty), and 'Partition' (empty). Below these fields is a checkbox labeled 'Remember Agent ID, Suffix and Partition'. At the bottom of the window, there are two buttons: 'Sign In' and 'Cancel'. The 'Sign In' button is highlighted with a red rectangle.

eLATAM v10.1

Open the eLATAM application



eLATAM v10.1

eLATAM

Team