

## Dear agency,

We continue doing our best to make your customers feel safer. Thanks to our safety and hygiene protocols, we are the first airline in South America to receive the 4-star certification in the COVID-19 Airline Safety Rating program, awarded by the international agency SKYTRAX. This certification adds to the recognition recently received from APEX Health Safety, promoted by SimpliFlying, confirming the high standards of our safety measures.



We want everyone to have peace of mind.

LATAM Airlines Team